

# District Court of the Virgin Islands

# CJA eVoucher

**Attorney User Manual** 

Release 6.11



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### Introduction

The CJA eVoucher system is a web-based solution for submission, monitoring, and management of all Criminal Justice Act (CJA) functions. The eVoucher program allows for:

- Online authorization requests by attorneys for service providers;
- Online voucher completion by the attorney acting for the service provider;
- Online voucher review and submission by the attorney; and
- Online submission to the Court.

Attorneys are required to create and submit vouchers for their service providers and associates. The program includes the following modules:

#### Panel Management

- Allows attorneys to manage their own account information including address, phone, firm associations, and applicable CLE credits; and
- Allows for submission of holding periods or a specific amount of time taken off for medical leave, vacation, etc.

#### Voucher and Authorization Request Submission

- Authorization requests by attorneys for expert services;
- Reguests by attorneys for interim payment;
- Supporting document uploads to vouchers or authorization requests;
- Reports for attorneys to take an active part in monitoring costs; and
- Automatic email notification to attorney of approval or rejection of vouchers and authorization requests.

# 1. Browser Compatibility

#### 1.1 Web Browsers

CJA eVoucher is compatible with the following web browsers:

- Edge 16
- Firefox 57
- Chrome 62
- Safari 10.1

# 2. Court Appointment

#### 2.1 Court Appointment in CJA eVoucher

When an appointment is made, the program automatically generates an email message to the appointed attorney. The email confirms the appointment and provides a link to the CJA eVoucher program. The attorney must log in and accept the appointment within 24 hours of receipt of the email. Occasionally, you may receive a telephone call, notifying you of the appointment.

# 3. Accessing the CJA eVoucher Program

#### 3.1 Signing in to eVoucher

Starting with version 6.10, you are required to use Login.gov to securely sign in to the eVoucher application. You must create a Login.gov account or use an existing Login.gov account and have a Single Login Profile (SLP) to access eVoucher.

**Note**: Login.gov is a separate application from eVoucher. If you run into any issues, you must contact Login.gov support via their Help center page at <a href="https://www.login.gov/contact">https://www.login.gov/contact</a>.

To get started, please follow the instructions in section, 4. Creating a Login.gov Account, to create your Login.gov account.

The two links below provides additional information about Login.gov and helpful tips for creating your account: <a href="https://login.gov/what-is-login/">https://login.gov/what-is-login/</a>
<a href="https://login.gov/create-an-account/">https://login.gov/create-an-account/</a>

# 4. Creating a Login.gov Account

#### 4.1 Login.gov Account Creation

To create a Login.gov account, follow the steps provided below:



On the eVoucher sign-in page, click **Sign in with LOGIN.GOV**.



#### We've changed how you will sign in to eVoucher!

We now require users to sign in with a Login.gov account. After linking your Login.gov account with your eVoucher account, you will use Login.gov for all future sign-ins.

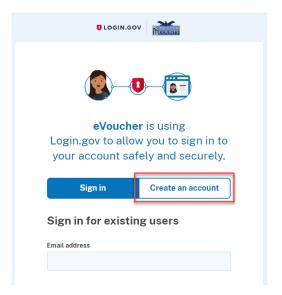


#### Need to create a Login.gov account?

Use the Sign in button above and then use the "Create an account" button below the sign in fields. Learn about the Login.gov sign in process.

**Notice**: This is a restricted government system for official judiciary business only. All activities on this system for any purpose, and all access attempts, may be recorded and monitored or reviewed by persons authorized by the federal judiciary for improper use, protection of system security, performance of maintenance, and appropriate management by the judiciary of its systems. By using this system or any connected system, users expressly consent to system monitoring and to official access to data reviewed and created by them on the system. Any evidence of unlawful activity, including unauthorized access attempts, may be reported to law enforcement officials.

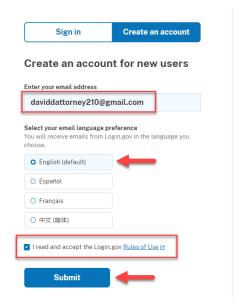
On the Login.gov page, click Create an account.



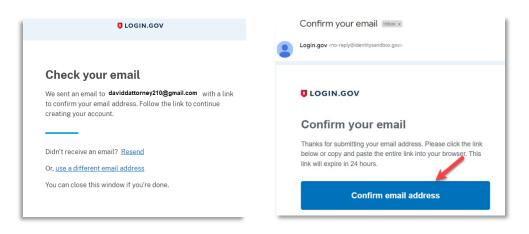
#### Step 3

Enter your email address and select your email language preference. Click the **Rules of Use** link, read the Login.gov Rules of Use, and then select the **I read and accept the Login.gov Rules of Use** check box. Click **Submit**.

**Note**: Login.gov recommends that you enter a personal email address that you can always access, not a work email address.

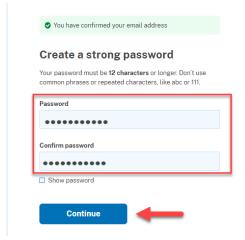


You will receive an email message at the email address you entered in step 3. In the email message, click **Confirm email address**, and then continue creating your account.



#### Step 5

Next, create a password. The password must contain 12 or more characters and cannot include commonly used words or phrases. In the **Password** and **Confirm password** fields, enter and confirm your password, and then click **Continue**.



Your Login.gov account is now created, and you are directed to add an authentication method. Continue to the next section and follow the instructions to complete this requirement.

**Note**: Once your Login.gov setup is complete, you will ONLY use the email address you entered and the password you created in Login.gov to access eVoucher, so it is very important to remember them.

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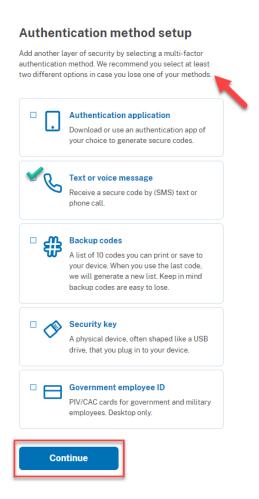
#### 4.2 Adding an Authentication Method

Login.gov requires that you set up at least one authentication method when creating your account. However, it is recommended that you select **at least two authentication methods** on different devices so that you have an alternative way(s) to sign in to eVoucher if your primary method becomes unavailable.

To get started with adding authentication methods, follow the steps provided below:



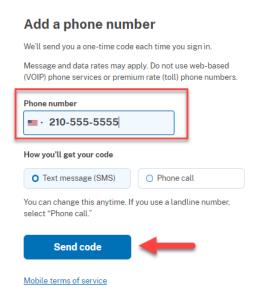
Select your first method of authentication, and then click **Continue**. Authentication methods include security keys, government employee IDs, authentication applications, text or voice messages, or backup codes.



**Note**: Each time you sign in to eVoucher you will be required to authenticate, please ensure that you use an authentication method that is easy for you to access. For these instructions, the **Text or voice message** option is selected.

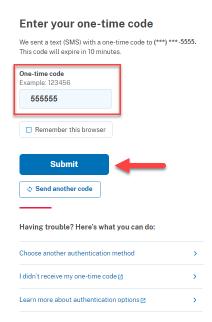
#### Step 2

To authenticate by text or voice message, please enter your phone number, in the **Phone number** field, and then click the appropriate radio button to receive a one-time code either by text message or phone call. Next, click **Send code**.



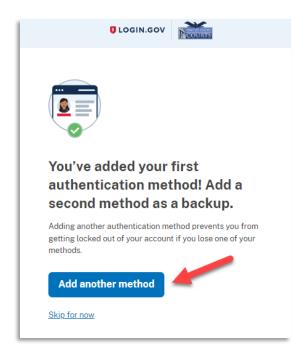
#### Step 3

In the **One-time code** field, enter the one-time code sent to your device, and then click **Submit**.



Once your code has been successfully authenticated, you are prompted to add another authentication method (this is highly recommended). Click **Add another method** and follow the previous steps to create a second authentication method.

**Note**: It is recommended that you use a different device for your second authentication method, even if you choose the same setup option. For example, if you chose text or voice message as your first method, you can do the same for the second, as long as you use a different phone number.



#### 4.3 Identity Verification

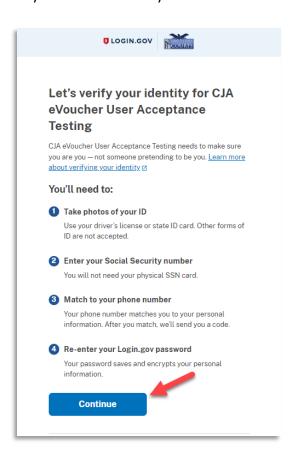
To access eVoucher, you must verify your identity by uploading an acceptable form of identification. For example, a driver's license or state ID. This added security measure is to ensure that you are you and not someone else pretending to be you.

**Note**: This is a one-time identity verification; if you have already proven your identity through Login.gov, you are not required to do this again.

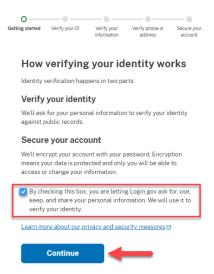
To verify your identity, follow the steps provided below:

#### Step 1

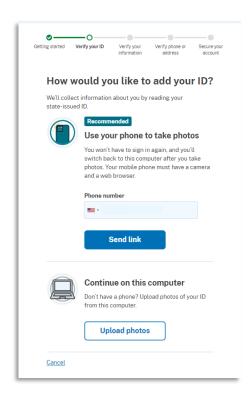
If you've previously created a Login.gov account, you will be asked to verify your identity after signing in to Login.gov from the eVoucher sign-in page. If you're in the process of creating your Login.gov account, this step automatically appears after you've established your multi-factor authentication method(s). Click **Continue**.



Select the check box to allow Login.gov to ask for, use, keep, and share your personal information to verify your identity, and then click **Continue**.



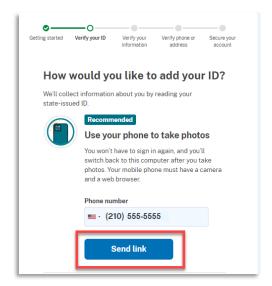
Choose an option for adding your identification information. One option is to upload photos of your ID from your phone, and the other option is to upload them directly from your computer. Follow the options provided below.

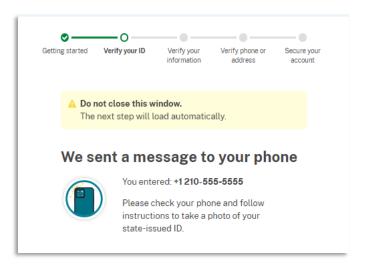


#### Option 1: Upload photos from phone (recommended)

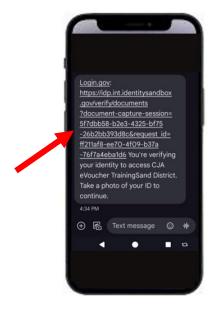
# Option 1

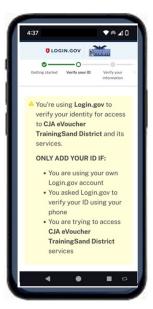
1. Click **Send link**. A message appears, prompting you to check your device for a text message with instructions for taking a photo of your ID to verify your identity.





2. Tap the link in the text message. A message appears, confirming that you are attempting to verify your identity to access eVoucher. Scroll down for additional instructions.





3. Tap **Take photo** to switch your phone to the camera function. Take a photo of the front of your ID card. Scroll down and tap **Take photo** again to take a photo of the back of the card. Verify that each image appears in the appropriate box, and then tap **Submit**.





4. Login.gov verifies your identity from your photos and prompts you to switch back to your computer to complete the process.



Continue to step 4 to complete the identity verification process.

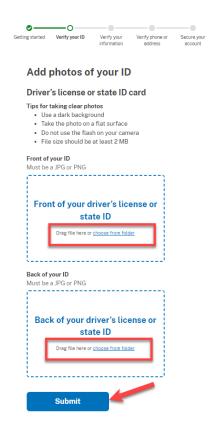
#### **Option 2: Upload photos from your computer**

#### Option 2

1. Click **Upload photos** to upload photos of your ID from your computer.



2. You can either drag photos of the front and back of your ID from your computer and drop them in the appropriate boxes, or click the **choose from folder** link to browse for and select the photos to add. Once the photos are uploaded, click **Submit**.



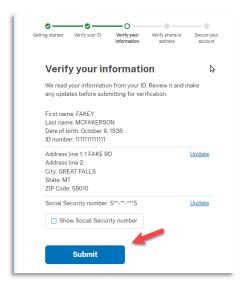
**Note**: You may see a processing screen as the system completes the upload and Login.gov verifies your identity.

Once your identity has been verified, Login.gov verifies your name, date of birth, and address using your Social Security number (SSN). In the **Social Security number** field, enter your SSN, and then click **Continue**.



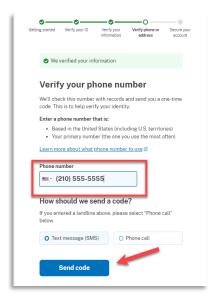
Your name, date of birth, and address are imported from your ID; verify that the information is correct. If there are any errors, click the **Update** link next to the appropriate information and edit as needed. Once your information is correct and complete, click **Submit**.

**Note**: You have five attempts to verify your personal information, after which your account will be locked. To unlock your account, contact Login.gov.

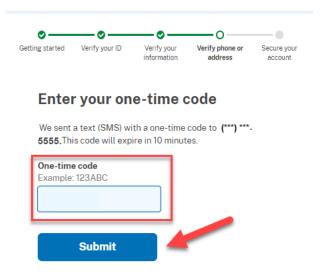


#### Step 6

Next, verify your phone number. To do this, in the **Phone number** field, enter your phone number, and then click the appropriate radio button to receive a one-time code either by text message or phone call. Click **Send code**.

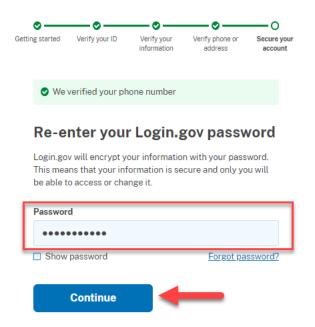


In the One-time code field, enter the code sent to your device, and then click Submit.

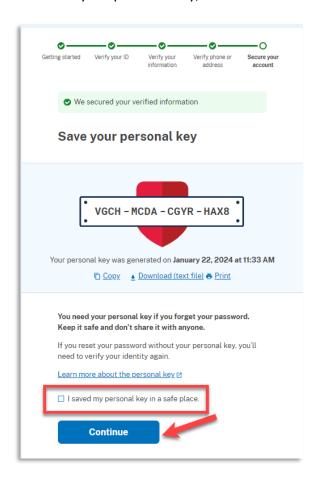


#### Step 8

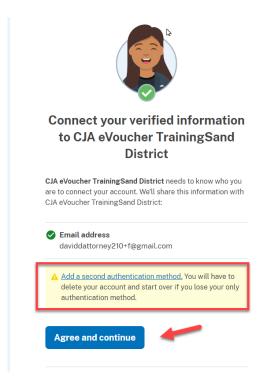
Once your phone number is verified, in the **Password** field, reenter the password you created to access Login.gov, and then click **Continue**.



The system generates a personal key, the personal key is required should you ever forget your password or lose your authentication method. Keep your key in a secure place and do not share it with anyone. Select the check box to confirm that you have saved your personal key, and then click **Continue**.



Your Login.gov account is now verified. Next, you are asked to connect, or link, your Login.gov account with your eVoucher account. Click **Agree and continue** and follow the instructions in the next section to complete this connection.

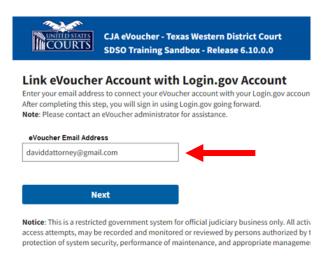


**Note**: If you have not created a secondary authentication method, you are prompted to do so before continuing. Click **Add a second authentication method** and review the Adding an Authentication Method section for those instructions if you wish to complete this task.

# 5. Linking Your eVoucher Account to Your Login.gov Account

#### **5.1 For NEW Login.gov accounts:**

After you have completed your identity verification and receive your security key, you are automatically directed to the <u>District Court of the Virgin Islands eVoucher</u> linking page. Please note that the email address you used to create your Login.gov account will pre-populate in the **eVoucher Email Address** field.



#### **5.2 For EXISTING Login.gov accounts:**

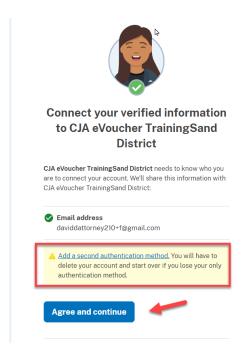
To link your eVoucher account to your Login.gov account, follow the steps provided below:



From the District Court of the Virgin Islands eVoucher sign in page, click **Sign in with LOGIN.GOV** and follow the prompts to sign in and authenticate your Login.gov account.

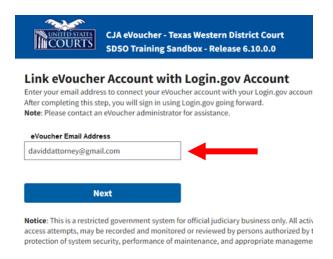


Next, you are asked to connect, or link, your Login.gov account with your eVoucher account. Click **Agree and continue**.



**Note**: If you have not created a secondary authentication method, you are prompted to do so before continuing. Click **Add a second authentication method** and review the Adding an Authentication Method section for those instructions if you wish to complete this task.

Login.gov automatically directs you to the District Court of the Virgin Islands eVoucher linking page. Note that the **eVoucher Email Address** field is now pre-populated with your email address.



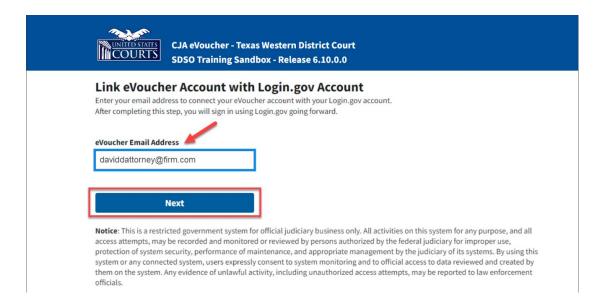
# 6. Linking Your Accounts Using Your Single Login Profile (SLP) Email Address and Password

#### 6.1 Link eVoucher with Login.gov – Existing eVoucher User

Existing eVoucher users who have an SLP can sign in using their SLP email address and password by following the steps provided below:

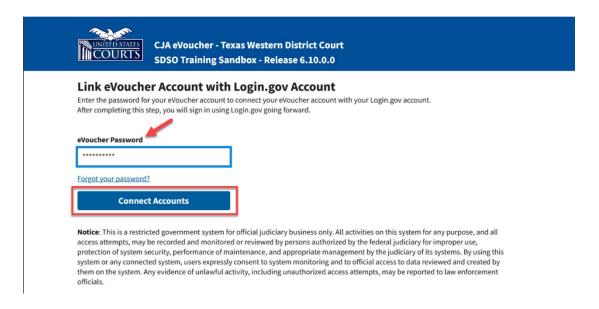


In the eVoucher Email Address field, enter your eVoucher SLP email address, and then click Next.



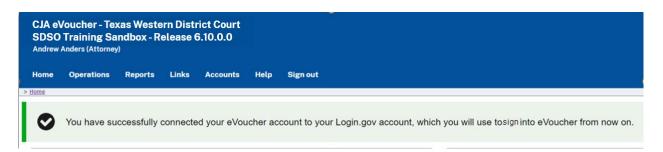
**Note**: This field defaults to display your Login.gov email address. Update this field if your SLP email address is different than what is displayed here.

In the **eVoucher Password** field, enter your eVoucher SLP password (the password you normally use to access eVoucher), and then click **Connect Accounts**. If you don't remember your password, click the **Forgot your password?** link and follow the security question prompts. If you enter your password incorrectly six times or fail your security questions three times, your account locks and you must contact your eVoucher administrator.



#### Step 3

If your Login.gov account is successfully linked to your eVoucher account, a success message appears at the top of your eVoucher home page. Continue to use eVoucher as you normally would.



You have now linked your eVoucher account with your Login.gov account. For all future use, sign in to Login.gov to access eVoucher.

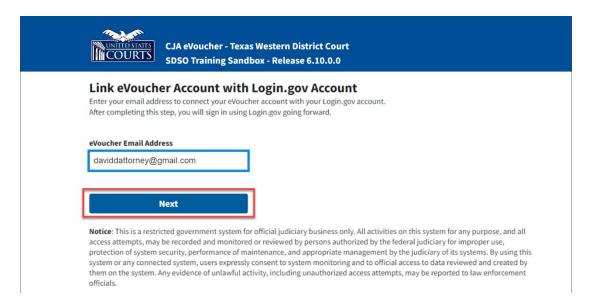
# 7. Linking Your Accounts by Email Invitation – New User

#### 7.1 Link eVoucher Account with Login.gov – New eVoucher User

New eVoucher users who do not have an SLP can also link their accounts from the eVoucher linking page by following the steps provided below:

# Step 1

Do not change the Login.gov email address that's pre-populated in the **eVoucher Email Address** field. Click **Next**.



#### Step 2

A message appears, prompting you to check your email and confirm that you entered the correct email address.

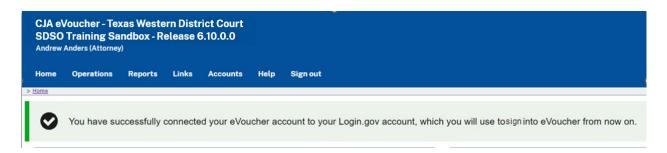


Click the link in the email message to automatically link your accounts and return to your eVoucher home page.



#### Step 4

If your Login.gov account is successfully linked to your eVoucher account, a success message appears at the top of your eVoucher home page. Continue to use eVoucher as you normally would.



You have now linked your eVoucher account with your Login.gov account. For all future use, sign in to Login.gov to access eVoucher.

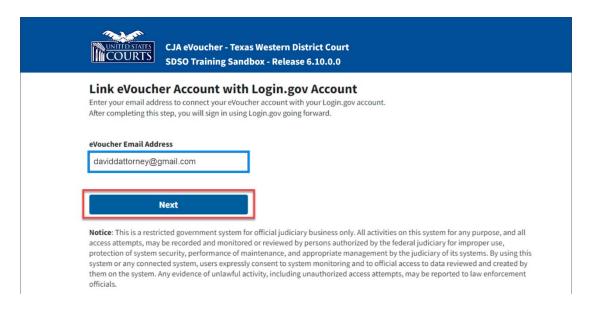
# 8. Linking Your Accounts by Email Invitation – Existing User

#### 8.1 Link eVoucher Account with Login.gov Account – Existing eVoucher User

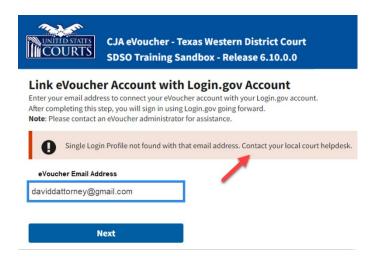
An existing eVoucher user who has an SLP but does not know their SLP credentials can also link their accounts on the eVoucher linking page by following the steps provided below:



Do not change the Login.gov email address that's pre-populated in the **eVoucher Email Address** field. Click **Next**.



If your Login.gov email address is not the same as your SLP email address, an error message appears, prompting you to contact your Court's help desk.

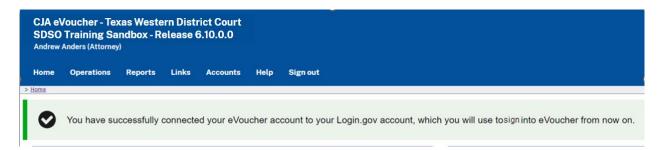


#### Step 3

If you contact your court's help desk (Financial Services), the court then sends you an email message with a link that you can click to automatically connect your two accounts.



If your Login.gov account is successfully linked to your eVoucher account, a success message appears at the top of your eVoucher home page. Continue to use eVoucher as you normally would.



You have now linked your eVoucher account with your Login.gov account. For all future use, sign in to Login.gov to access eVoucher.

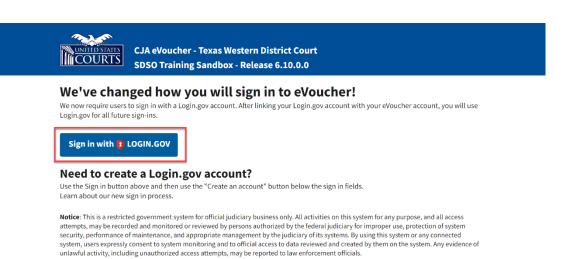
## 9. Signing In to eVoucher

#### 9.1 Accessing eVoucher

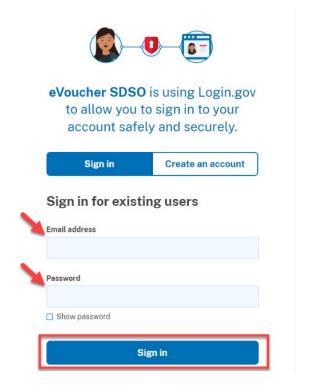
Once you have created your Login.gov account, linked it to eVoucher, and signed in to the application for the first time, you will use your Login.gov credentials to access eVoucher on all future logins. Follow the steps provided below to access eVoucher:



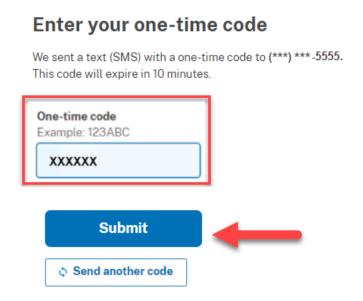
To sign in to eVoucher, you may use any US Courts CJA eVoucher URL or the District Court of the Virgin Islands URL:, <a href="https://evadweb.ev.uscourts.gov/CJA">https://evadweb.ev.uscourts.gov/CJA</a> vix <a href="prod/CJAeVoucher/">prod/CJAeVoucher/</a>, to access the Login.gov sign in button. Click Sign in with LOGIN.GOV.



By default, you are directed to the Login.gov sign-in page. In the **Email address** and **Password** fields, enter the email address and password used to create your Login.gov account, and then click **Sign in**.



Complete the action required by your chosen authentication method. In this example, you'll authenticate using a mobile device. In the **One-time code** field, enter the one-time code sent to your device, and then click **Submit**.



Login.gov directs you to your eVoucher home page.



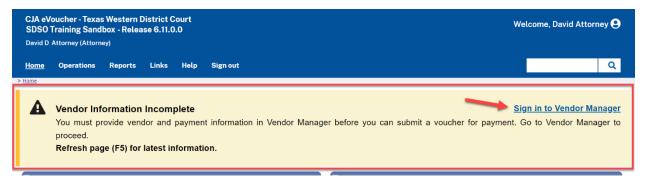
# 10. Vendor Manager System (VMS)

#### 10.1 Creating a VMS Account

Beginning with release 6.11, Attorneys and Experts must create an account in the Vendor Manager System (VMS) to manage their payment account information, including electronic file transfer (EFT) payments for your services. This VMS account must be created and linked to your eVoucher account before you can submit a voucher for payment. Follow the steps provided below to access VMS:

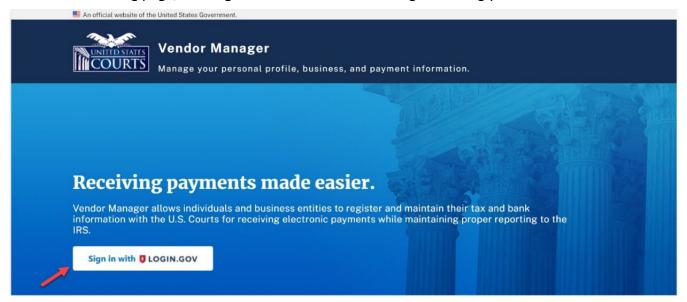
#### Step 1

A banner directing you to complete your vendor information in VMS displays on every page in eVoucher until you set up at least one payment account in VMS. Click the **Sign in to Vendor Manager** link to access VMS.



Step 2

On the VMS landing page, click **Sign in with LOGIN.GOV** to begin creating your account.

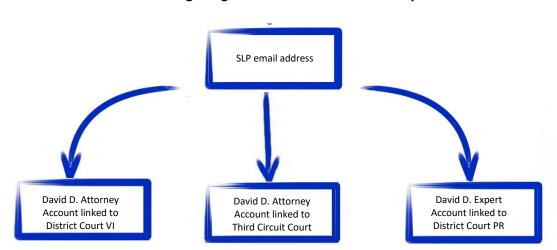


Review the VMS job aids for all the information necessary to create your VMS account.

# 11. Single Login Profile (SLP)

#### 11.1 SLP

An SLP allows you to link to your other court accounts and switch from one account to another from within the eVoucher application without needing to sign out. It is set up by court staff when your court profile is initially created in eVoucher. Below, the Single Login Profile chart serves as an example in switching from one account to another account in CJA eVoucher.



Single Login Profile for David D. Attorney

On the Single Login Profile page, you can:

- Edit your first, middle, and last name.
- Edit your email address.
- Access VMS to view and edit your payment account information.
- View your linked eVoucher accounts.
- Change your default court.

To access the Single Login Profile page, on the menu bar, click **Help**, and then click **Single** 

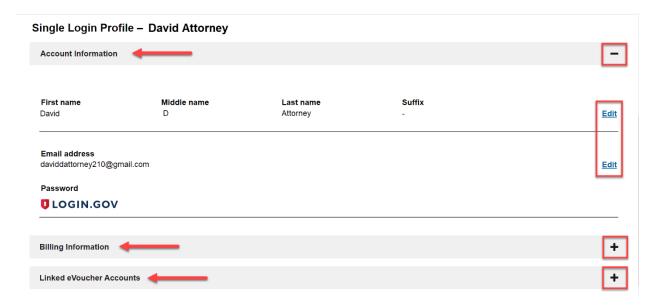
Login Profile, or point to the profile icon, and then click Single Login Profile.



#### 11.2 Editing Your SLP

Your SLP information is divided into three sections: Account Information, Billing Information, and Linked eVoucher Accounts. Click the plus (+) or minus (-) signs to expand or collapse each section.

**Note**: The Account Information section automatically displays when you access your SLP information.

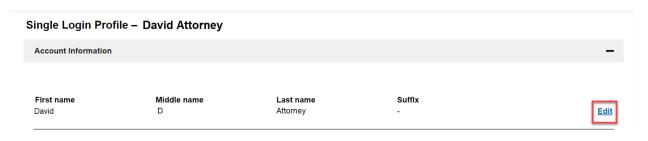


#### 11.3 Modifying Your Name

In order to modify your name, follow the steps provided below:

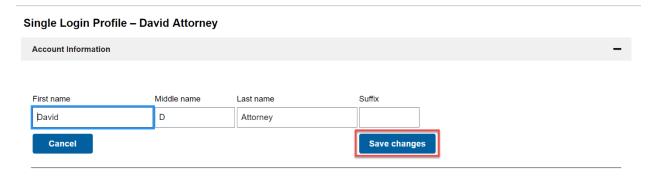


To edit your name, in the Account Information section, click the **Edit** link to the right of your name.



#### Step 2

Make any necessary changes, and then click Save changes.



**Note**: It is important to remember that changing your SLP name does not change the name associated with your court profile.

# 11.4 Updating Your SLP Email Address

To update your SLP email address, follow the steps provided below.

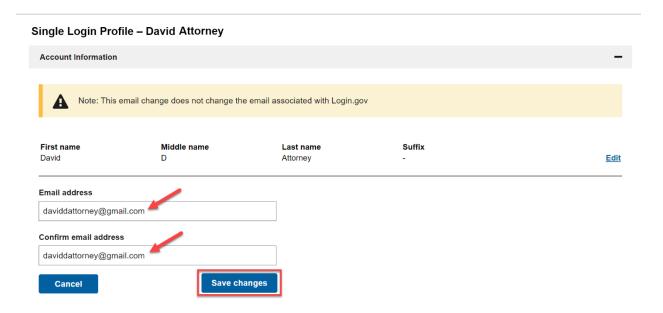


Click the **Edit** link to the right of your email address.



# Step 2

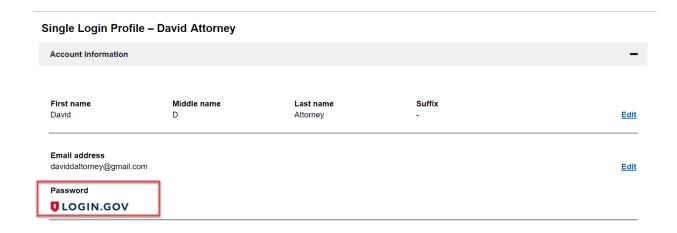
Enter your new email address, confirm it, and then click Save changes.



**Note**: It is important to remember that changing your SLP email address does not change the email address associated with your Login.gov account.

# 11.5 Updating Your SLP Password

After you link your Login.gov account to your eVoucher account, Login.gov handles all password changes and forgotten password requests. The Login.gov logo is visible in the Password section of your SLP account information, but you can't edit your password from here.



**Note:** Login.gov is a separate application from eVoucher. For password assistance, visit their Help center page at https://www.login.gov/help.

# 11.6 Viewing Billing Information

To view your Billing Information, follow the steps provided below:

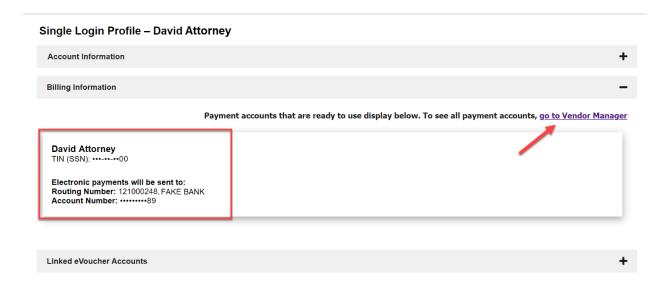


Click the plus sign (+) to expand the Billing Information section.



#### Step 2

View read-only payment account information from VMS in this section. Click the **go to Vendor Manager** link to go to VMS to edit your billing and payment information there.



#### 11.7 Viewing Linked eVoucher Accounts

To view your Linked eVoucher Accounts, complete the following steps:

### Step 1

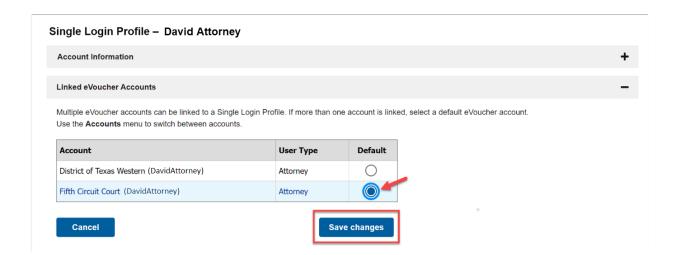
Click the plus sign (+) to expand the Linked eVoucher Accounts section and view any accounts that are currently linked.



If this is your first time in the system, your only linked account is the one with the court you just logged in as. This is your default account. Users with more than one eVoucher account have one account designated as the default.

## Step 2

Your default court is the court that initially appears when you sign in to eVoucher. To change your default court, in the Default column, click the radio button for the desired court account, and then click **Save changes**.



# 12. Accessing Multiple Accounts in eVoucher

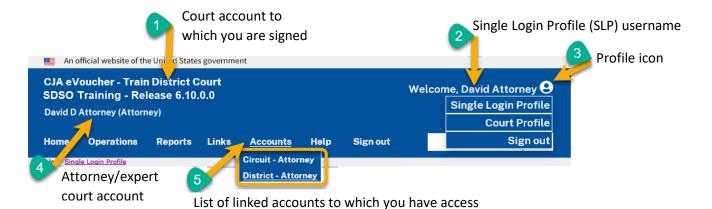
### 12.1 Multiple eVoucher Account Access

To access multiple accounts in eVoucher, from the **Accounts** menu, click the court account in which you wish to work.



# 13. Single Login Profile (SLP) vs. Court Profile

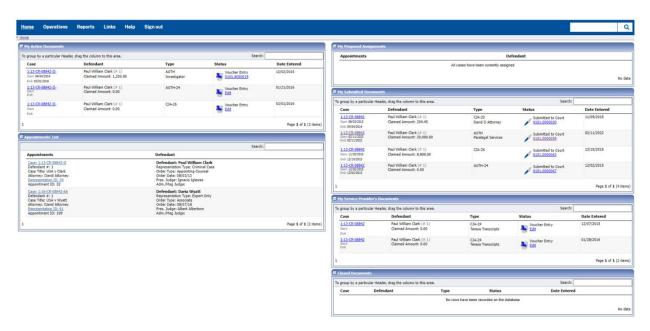
Here are some tips for viewing which court account you are in and who you are within that court.



- 1. **Court account** This is the court account you selected from the **Accounts** menu, showing the account to which you are signed in.
- 2. **Single Login Profile (SLP)** This profile is attached to a person. It connects multiple eVoucher accounts a user may have.
- 3. **Profile icon** You can access your SLP or court profile, or sign out from here. You can also access these options from the **Help** menu.
- 4. **Court account username** This displays the court user you are signed in as, and your full name and user role as they appear for that court profile.
- 5. **Accounts menu** From this menu, you can access all of the court accounts to which you are linked.

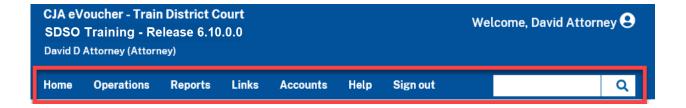
# 14. Home Page

Your Home Page provides access to all of your appointments and vouchers. Security measures prohibit you from viewing other attorneys' information. Likewise, no one else can view your information.



Section Name	Contents
	This section contains documents that you are currently working on. These
My Active Documents	documents are waiting for you to take action.
Appointments' List	This is a quick reference to all your appointments.
My Proposed	Cases appear in this section if an appointment has been proposed to you and you
Assignments	have not accepted or rejected it.
My Submitted Documents	This section contains vouchers for you—or your service provider—that have been submitted to the court for payment, along with documents submitted to the court requesting expert services or interim payments.
My Service Provider's Documents	<ul> <li>This section contains all the vouchers for your service providers, including:</li> <li>Vouchers in progress for the experts;</li> <li>Vouchers submitted to the attorney for approval and submission to the court; and</li> <li>Vouchers signed off by the attorney and submitted to the court for payment.</li> </ul>
Closed Documents	This section contains documents that have been paid or approved by the court. Closed documents only display for open cases until they are archived and/or for 60 days after the appointment is terminated. They are still accessible on the Appointment Info page.

# 15. Navigating the CJA eVoucher Program



Menu Bar Item	Description
Home	Click to access the eVoucher home page.
Operations	Click to search for specific appointments.
Reports	Click to view selected reports you can run on your appointments.
Links	Click to access links to CJA resources such as forms, guides, publications, etc.
Accounts	Click to access your different court accounts.
Help	<ul> <li>Click to access:</li> <li>Another link to your SLP.</li> <li>Another link to your court profile.</li> <li>Contact Us email.</li> <li>Privacy notice.</li> <li>eVoucher help documentation for attorneys and experts.</li> </ul>
Sign out	Click to sign out of the eVoucher program.
Search field	Enter search criteria to look up any of your cases.

# 16. Customizing the Home Page

You can customize your home page to change the way your information displays in each section by following the steps provided below for each section:

**Expand/Collapse a Section**: Click the plus sign (+) to expand a folder. Click the minus sign (-) to collapse a section.

#### Resize a Column

### Step 1

Along the column headers (e.g., Case, Defendant, Type, etc.), point to the line between the columns until a double arrow (⇐⇒) appears.

### Step 2

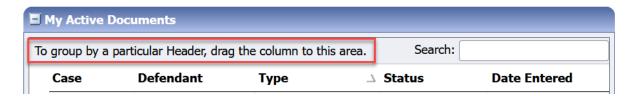
Click and drag the line in the desired direction to enlarge or reduce the column size.

**Note:** The section size does not increase; therefore, some columns may move off the screen.

**Group by Column Header:** To sort all the information within a section, you can group documents by column header. All folders displaying the group header bar can be sorted in this manner.

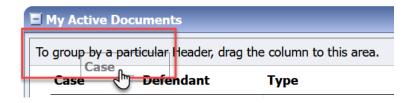
# Step 1

Click in the header for the column by which you wish to group.



## Step 2

Click and drag the header to the **group by** header bar.



All the information in that folder is now grouped and sorted by that selection.



### 17. Court Profile

#### 17.1 Court Profile Management

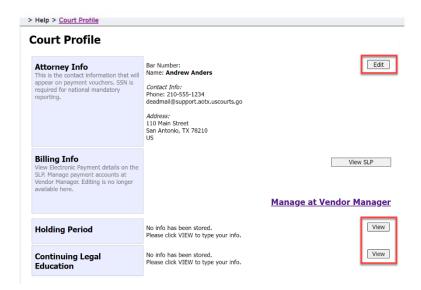
You can make changes to your eVoucher account information. On the home page, point to your profile icon, and then click **Court Profile**.



On the Court Profile page you can:

- Edit contact information, phone, email, and/or physical address in the Attorney Info section.
- Manage your payment accounts, Social Security number (SSN), and/or employee identification number (EIN) from the VMS. Copies of a W-9 must be provided to the Court, and any changes to the SSN or EIN must be completed in VMS.
- Add a time period in which the attorney will be out of the office in the Holding Period section.
- Document any continuing legal education (CLE) attendance.

Click **Edit** or **View** to the right of the Attorney Info, Holding Period, and Continuing Legal Education sections to expand these sections and edit any information. Review your court profile and add any missing information as needed.



#### 17.2 Attorney Info

As an attorney in the CJA eVoucher System, you can access your personal information by following the steps provided below:



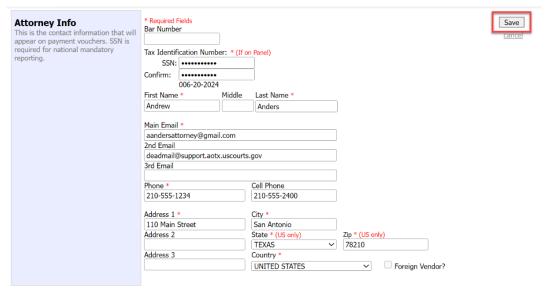
In the Attorney Info section, click **Edit** to access your personal information.



If you have an SLP that is linked to more than one court, certain changes made to the Attorney Info section of your court profile are applied to any of your other linked accounts with the same SSN/EIN after one business day. This information displays at the top of your Court Profile page and details the sections that are affected across any of your other linked accounts:



Make any necessary changes, and then click Save.



#### Notes:

- SSN/EIN information displays in the Attorney Info section for attorney accounts with this information that were added to eVoucher prior to the 6.11 release. You cannot edit this information in the court profile and must go to VMS to change your SSN or EIN.
- The **Country** field is automatically set to **UNITED STATES** unless otherwise indicated.
- Foreign vendors should select the **Foreign Vendor?** check box and enter the appropriate information.
- You can list as many as three email addresses. Notifications from eVoucher are sent to all email addresses.

#### 17.3 Billing Info

In the Billing Info section of your court profile, you can view and manage your payment account information in one of two ways by following the steps provided below:

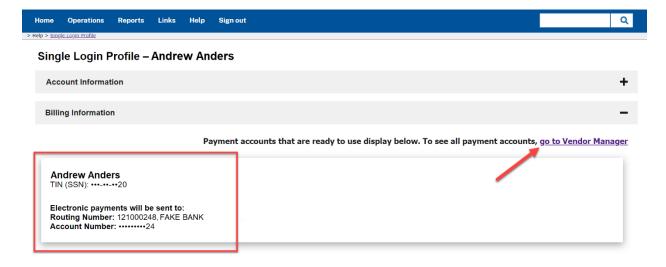
**Note**: Beginning with release 6.11, you can no longer add or edit your billing information on the eVoucher's Court Profile page. Additionally, read-only billing information displays in the Billing Info section if your account included billing information prior to the 6.11 release.



Click View SLP to access your SLP section in eVoucher.



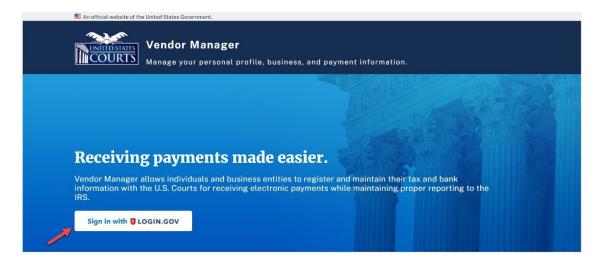
Payment account(s) you have set up in VMS display in the Billing Information section. Click the **go to Vendor**Manager link to view and edit your payment information there.



Click the Manage at Vendor Manager link to access VMS.



Click **Sign in with LOGIN.GOV** to view and edit your payment account information there.



Note: Payment account information must be entered in VMS before any payments can be made.

#### 17.4 Holding Period

Holding periods can be used for medical leave, vacation, etc. During this time, attorneys are not given a new assignment.

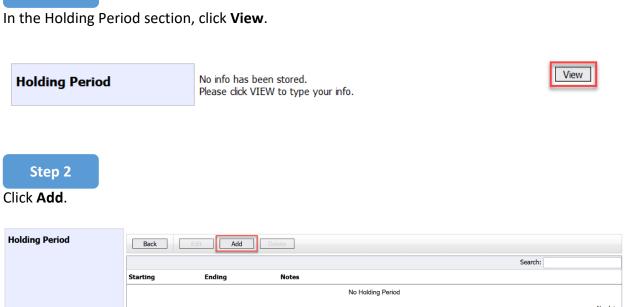
Changes made in this section are not applied to any of your other linked accounts. This information is noted at the top of your Court Profile page.

#### **Court Profile**



To make changes to the holding periods, follow the steps provided below:

# Step 1



In the corresponding fields, enter the starting and ending dates, along with any applicable notes. Click Save.



#### 17.5 Continuing Legal Education (CLE)

To make changes to the CLE section, follow the steps provided below:

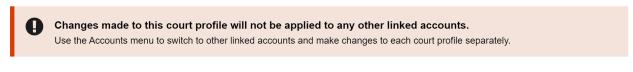


In the Continuing Legal Education section, click **View** to access the CLE information.



Changes made in this section are not applied to any of your other linked accounts. This information is noted at the top of your Court Profile page.

#### **Court Profile**



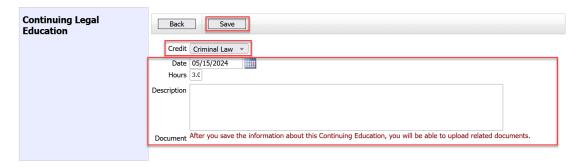
# Step 2

To add CLE information, click **Add**.



### Step 3

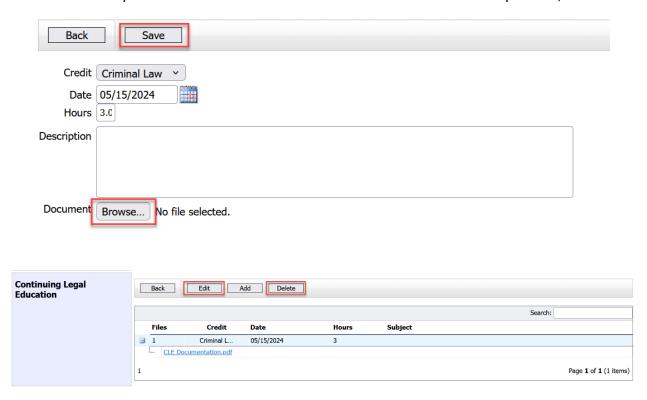
Click the **Credit** drop-down arrow to select CLE categories. In the corresponding fields, enter the date, the number of hours, and a description. Click **Save**.



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**Note**: After you save information, you can upload related PDF documents.

Click **Browse** to upload and attach a PDF document. Once the document is uploaded, click **Save**.



**Note**: All entries appear in the grid. To access, edit, or delete an entry, click the entry and then click **Edit** or **Delete**.

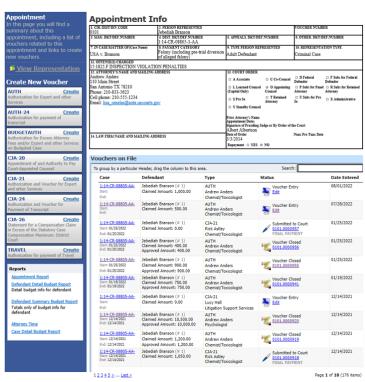
## 17.6 Appointments' List

On your home page, in the Appointments' List section, locate the desired case by following the steps provided below:

#### Step 1

Click the case number link to open the Appointment Info page.





Section Name	Contents
Appointment Info	This section contains all information about the appointment.
Vouchers on File	This section contains all vouchers for the appointment.
Appointment	This section describes the information found on the page. Click the View
	Representation link to open the Representation Info page.
<b>Create New Voucher</b>	Click the <b>Create</b> link next to the voucher to create a voucher for the
	appointment.
Reports	This section contains reports for the appointment.

#### 17.7 View Representation

Click the View Representation link to display the following information:

- Default excess fee limit
- Presiding judge
- Magistrate judge
- Co-counsel
- Previous counsel

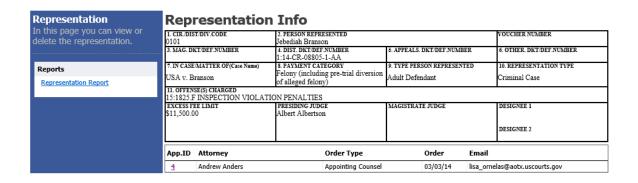
To view the representation, follow the steps provided below:



In the Appointment section, click the View Representation link.



The Representation Info page appears.



# 18. Creating a CJA-20/30 Voucher (Payment Vouchers for Attorneys)

### 18.1 Creating the Attorney Payment Voucher

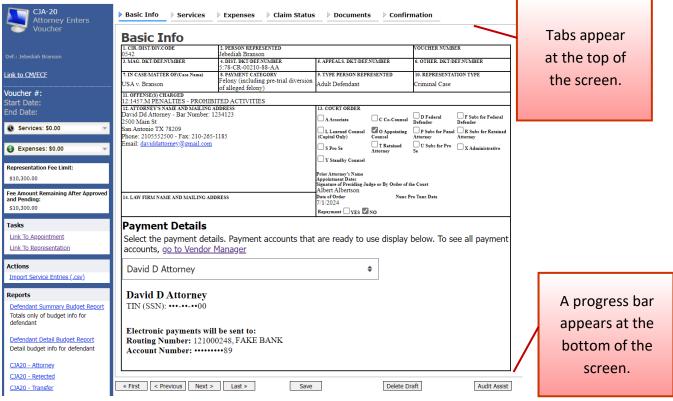
The court creates the appointment. The attorney initiates the CJA-20 voucher.

Note: All voucher types and documents function in primarily the same way.

In the Create New Voucher section, from the CJA-20 voucher template, click the **Create** link.



The voucher opens the Basic Info page, which displays the information in the paper voucher format.



#### **Notes:**

- To avoid data loss, frequently save any entries made to a voucher.
- To delete a voucher, click Delete Draft at any time prior to submitting it.
- To check for warnings or errors in the document, click Audit Assist at any time.
- To navigate, click the tabs or the navigation buttons in the progress bar.

#### 18.2 Entering Services

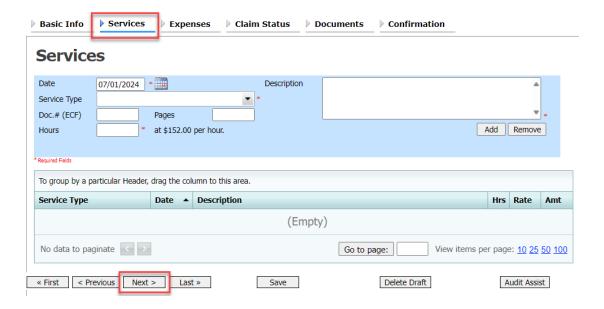
Line-item time entries should be entered on the Services page. Both in-court and out-of-court time should be recorded here. (Note: Starting with the eVoucher release of version 6.6, attorneys using commercially available timekeeping and billing systems can directly import multiple service entries to a CJA-20/30 voucher from a saved in comma-separated value (.csv) format. Court staff are not responsible for helping attorneys create or download .csv files. Refer to Importing Service Entries and Importing Service Entries on Previously Created CJA-20s for detailed instructions.)

**Note**: There is **NOT AN AUTOSAVE** function on this program. You must click **Save** periodically to save your work.

To enter your services, follow the steps provided below:

# Step 1

Click the **Services** tab or click **Next** on the progress bar.



Enter the date of the service. The default date is always the current date. You can either type the date in the **Date** field or click the calendar icon and select a date from the pop-up calendar.



### Step 3

Click the **Service Type** drop-down arrow and select the service type.



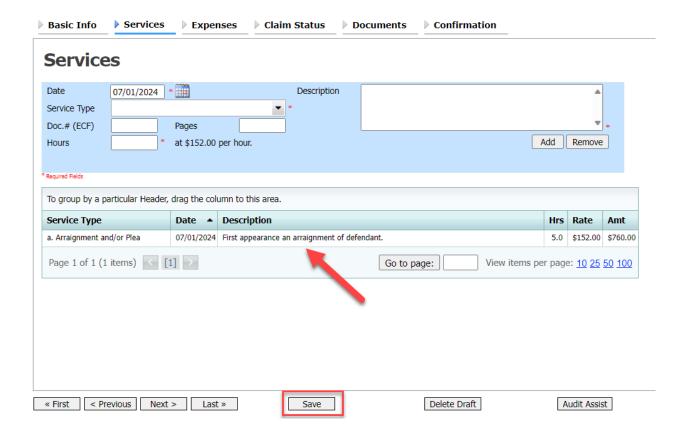
**Note**: You can add dates in any order; they automatically sort in chronological order, oldest to newest, as they are entered.

Enter your hours of service in tenths of an hour, enter a description, and then click Add.



# Step 5

The entry is added to the voucher and appears at the bottom of the Service Type column. The default sort for services is chronological by date, oldest to newest. Click an entry to edit and then click **Save** to save your changes.



#### 18.2.1 Importing Service Entries

Attorneys using commercially available timekeeping and billing systems can directly import multiple service entries into a CJA-20/30 voucher from a file saved in comma-separated value (.csv) format.

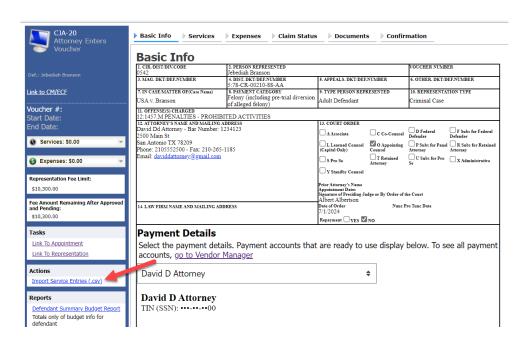
As a best practice, the Import Service Entries feature should be started on a new or empty CJA-20 voucher. If you have service lines already entered on a voucher, they will be overwritten with the data imported from the .csv file.

**Note**: If you have an associate on your voucher and want to use the import service entry function, the lead attorney MUST import their entries first or they will overwrite the associate attorney's entries. Review the Importing Time job aid on the Court's website, <a href="www.vid.uscourts.gov">www.vid.uscourts.gov</a>, for more detailed instructions for importing service entries with associates.

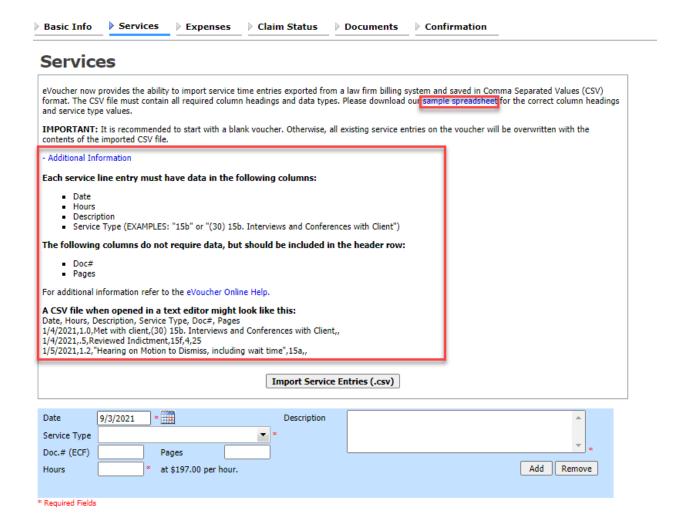
To import Services entries, follow the steps provided below:

#### Step 1

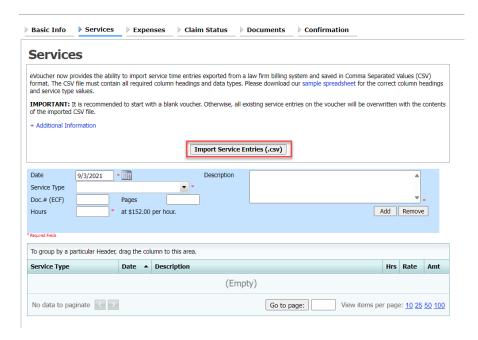
Select the appropriate appointment and click the **Create** link for the CJA-20 voucher to open the document. In the Actions section on the left side of the page, click the **Import Service Entries (.csv)** link.



The Services page appears. To download and view a sample .csv file, click the **sample spreadsheet** link. The sample spreadsheet is in Excel format that must be saved in .csv format. Click **Additional Information** to expand the section and view instructions for importing time from a .csv file.



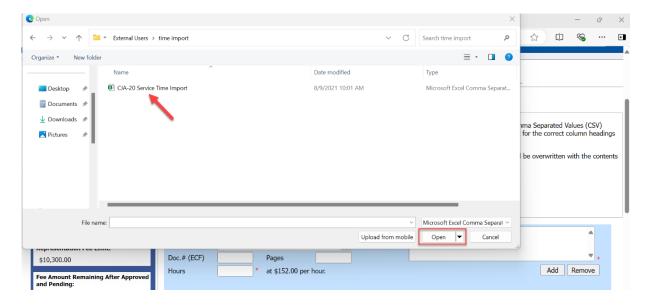
When the .csv file has been created, properly formatted, and is ready for import, click **Import Service Entries** (.csv).



**Note**: The service types for the CJA-30 sample spreadsheet differ slightly to match the information needed for that document type.

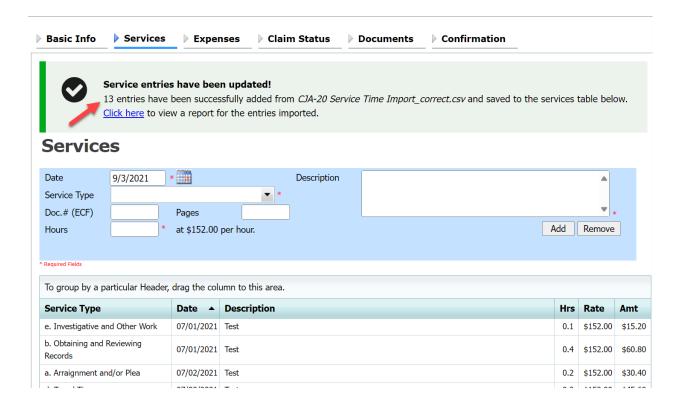
# Step 4

Your file directory browser opens. Click the correct .csv file, and then click **Open**.



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A success message appears, indicating the number of entries that were imported and saved to the services table.

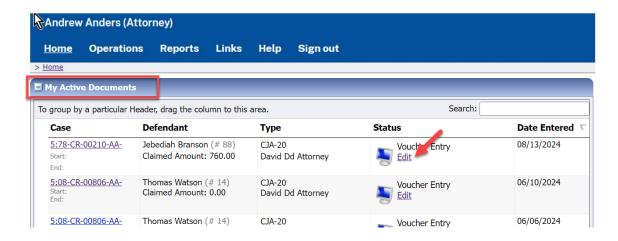


#### 18.2.2 Importing Service Entries on Previously Created CJA-20s

While it is recommended to start the Import Service Entries feature on a new or empty CJA-20 voucher, you can add time to the services table of an existing voucher by following the steps provided below:

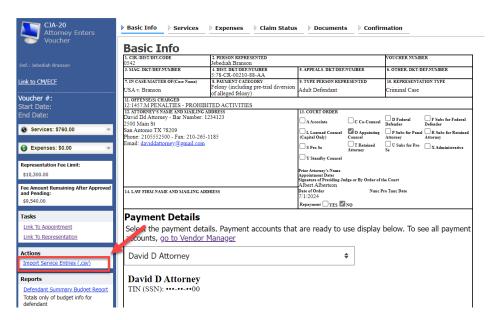
#### Step 1

On the home page, in the My Active Documents section, click the **Edit** link for the appropriate CJA-20.

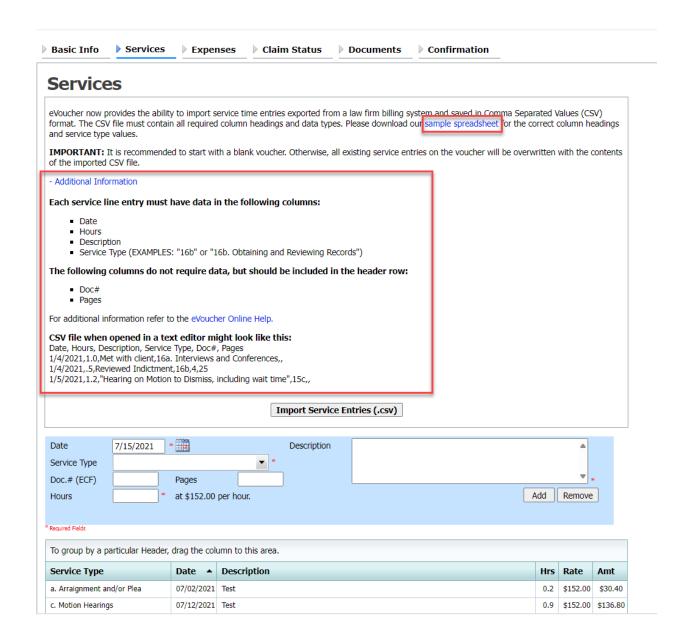


#### Step 2

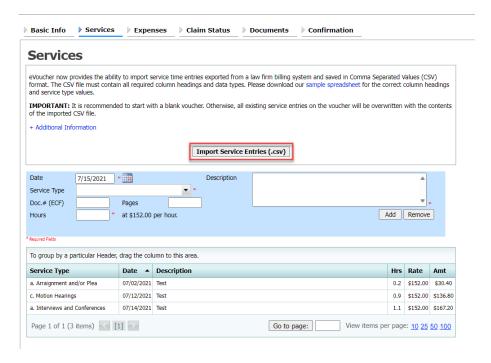
When the document opens, in the Actions section on the left side of the page, click the **Import Service Entries** (.csv) link.



The Services page appears. To download and view a sample .csv file, click the **sample spreadsheet** link. The sample spreadsheet is in Excel format that must be saved in .csv format. Click **Additional Information** to expand the section and view instructions for importing time from a .csv file.



When the .csv file has been created, properly formatted, and is ready for import, click **Import Service Entries** (.csv).



#### Step 5

A dialog box appears, stating that the existing time entries on your current voucher will be overwritten when you upload your .csv file.

Note: To include any existing entries, you must manually enter them in your .csv file.

Click **Proceed** and continue by following steps 3–5 in the Importing Service Entries section above.

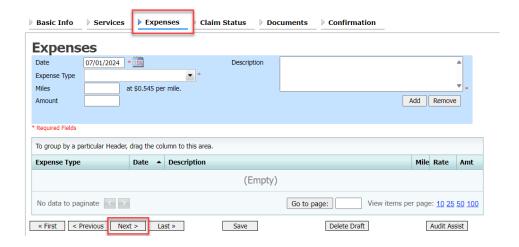


#### 18.3 Entering Expenses

To enter your Expenses, follow the steps provided below:

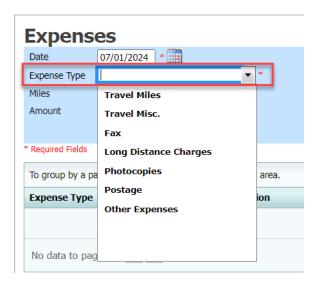


Click the **Expenses** tab or click **Next** on the progress bar.

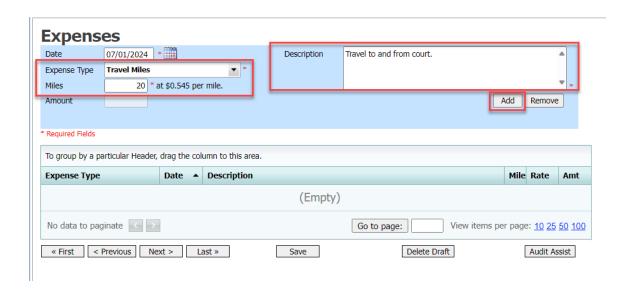


Step 2

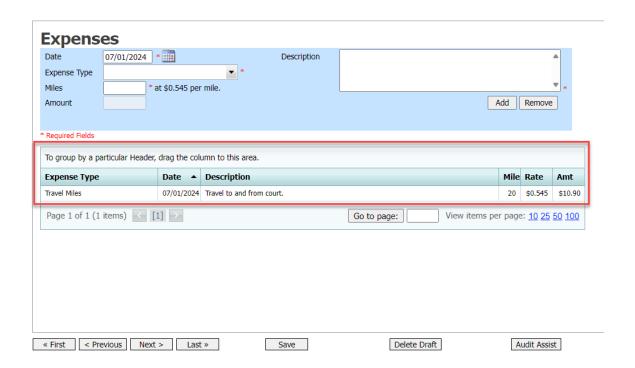
Click the **Expense Type** drop-down arrow and select the applicable expense.



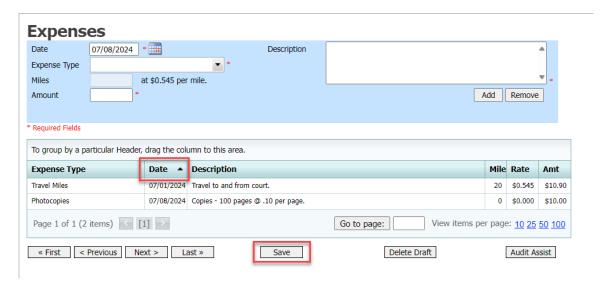
If **Travel Miles** is selected, in the **Miles** field, enter the round-trip mileage, and then click in the **Description** field to enter a description. Click **Add**.



The entry is added to the voucher and appears at the bottom of the Expense Type column.



Expenses are sorted chronologically by date, oldest to newest. Click Save.



#### **Notes:**

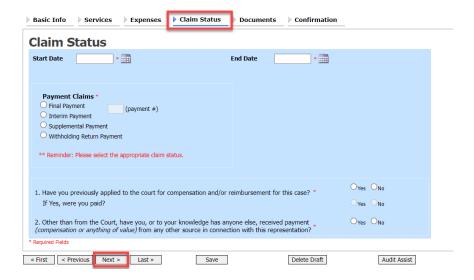
- If you choose photocopies or fax expenses, indicate the number of pages and the rate charged per page.
- Remember to click Add after each entry.
- Click an entry to edit.

#### 18.4 Claim Status

To complete the Claim Status section, follow the steps provided below:

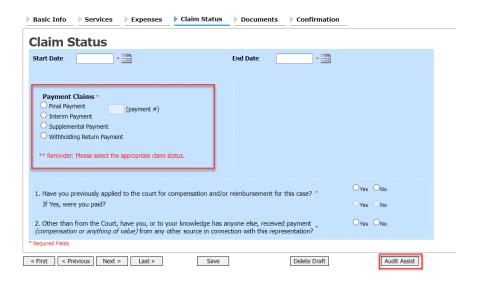
# Step 1

Click the **Claim Status** tab or click **Next** on the progress bar.



# Step 2

In the **Start Date** field, enter the start date from the services or expenses entry, whichever date is earliest. If necessary, go back to the Expense and Service sections and click the **Date** header to sort by the earliest date of services. Answer all the questions regarding previous payments in this case, and then click **Save**. Click **Audit Assist** at any time to view any errors or warnings regarding your document.

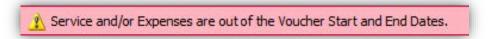


#### Notes:

In the Payment Claims section, click one of the following radio buttons:

- Final Payment to request payment after all services have been completed.
- Interim Payment to allow for payment in segments. A Motion must be filed requesting permission to submit interim payments. Payments cannot be filed until the Judge issues an Order granting approval to the Motion. The Court withholds 20% of each interim payment. Each interim voucher must be assigned a number by the attorney and that information is required by the program to identify the number of this payment requested.
- **Supplemental Payment** to request payment due to a missed or forgotten receipt after the final payment has been submitted.
- **Withholding Return Payment** for an attorney to request return payment of withheld funds. The attorney can submit a blank (no services or expenses) CJA-20/30/21/31 at the end of the case.

If you try to submit with errors, including incomplete dates, the following pink error message may appear:



The message disappears when you complete the Claim Status section with correct start and end dates that include all service and expense dates for the voucher.

#### 18.5 Documents

Attorneys (as well as personnel of the District Court of the Virgin Islands) can attach documents. Attach any documentation that supports the voucher, e.g., travel or other expense receipts, or Orders from the court. All documents must be submitted in PDF format and must be 10 MB or less.

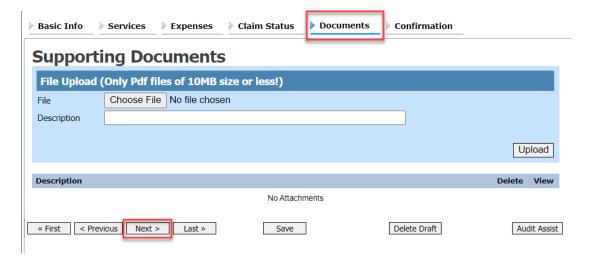
#### The following Mandatory Documents must be attached as support:

- Order of Appointment;
- Order Granting Interim Payment (if applicable);
- Order Granting Extension for Payment (if voucher is submitted after the 45 day deadline);
- Approved CJA-26 (if voucher is in excess);
- Approved Budget Order (if case is a budgeted case); and/or
- Any other documents to support any expense claim.

To attach Supporting Documents, follow the steps provided below:

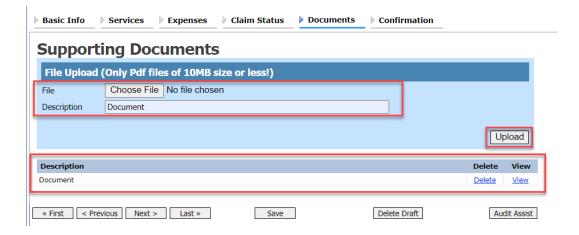
# Step 1

Click the **Documents** tab or click **Next** on the progress bar.



# Step 2

To add an attachment, click **Choose File** to locate your file. In the **Description** field, enter a description of the attachment. Click **Upload**. The attachment and description are added to the voucher and appear at the bottom of the Description column.

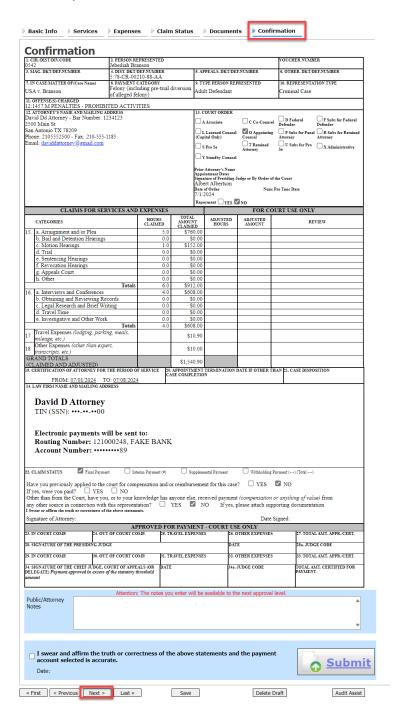


#### 18.6 Signing and Submitting to Court

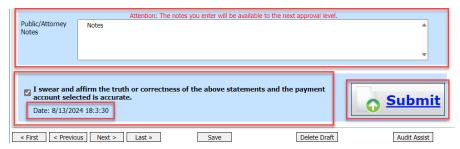
To sign and submit your voucher to the Court, follow the steps provided below:

## Step 1

When you have added all voucher entries, you are ready to sign and submit your voucher to the court. Click the **Confirmation** tab or click **Next** on the progress bar. The **Confirmation** page appears, reflecting all entries from the previous screens. Verify the information is correct. Scroll to the bottom of the screen.



In the **Public/Attorney Notes** field, you can include any notes to the court. Select the check box to swear to and affirm the accuracy of the authorization, which automatically time stamps it. Click **Submit**.



## Step 3

A confirmation screen appears, indicating the previous action was successful and the voucher has been submitted for payment. Click the **Home Page** link to return to the home page. Click the **Appointment Page** link if you wish to create an additional document for this appointment.



The active voucher is removed from the My Active Documents section and now appears in the My Submitted Documents section.



**Note**: If a voucher is rejected by the court, it reappears in the My Documents section highlighted in gold. The system generates an email message explaining the corrections that must be made.



#### 18.7 CJA-20 Quick Review Panel

When entering time and expenses in a CJA-20 voucher, the attorney can monitor the voucher totals using the quick review panel on the left side of the screen.

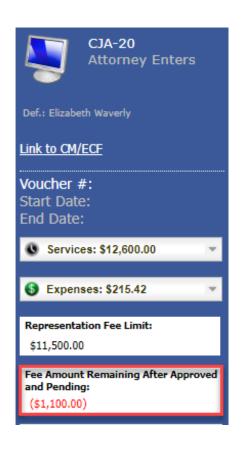


The **Services** and **Expenses** fields tally services and expenses as those entries are entered in the voucher. Expand either item by clicking the drop-down arrow to reveal specifics about the services or the expenses.



The **Representation Fee Limit** field displays the current available funding for the defendant. The **Fee Amount Remaining After Approved and Pending** field displays a real-time tally of the fee amount remaining as services and expenses are being entered in the voucher and saved. If there is a negative amount, it shows in red.





# 19. Reports and Case Management

At the start of a case, it may be difficult for counsel or the court to know whether a case has the potential to exceed the statutory maximum allowed for representation.

Therefore, attorneys are encouraged to monitor the status of funds, attorney hours, and expert services by reviewing the reports provided in the CJA eVoucher program. Items to remember:

- viewable reports appear in the left review panel.
- each panel, depending on the document you are viewing, can have different reports available.
- each report can have a short description of the information received when viewing that report.
- the two main reports are the Defendant Detail Budget Report and the Defendant Summary Budget Report.



To find other accessible reports, from the menu bar at the top of the screen, click **Reports**.



## 19.1 Defendant Detailed Budget Report

This report reflects the total amount authorized for this representation, any excess payment allowed, the vouchers submitted against those authorizations, and the remaining balances.

It provides the information in two sections: attorney appointment and authorized expert service.

#### Defendant Detail Budget Report - Attorney 1:14-CR-08805-1-AA

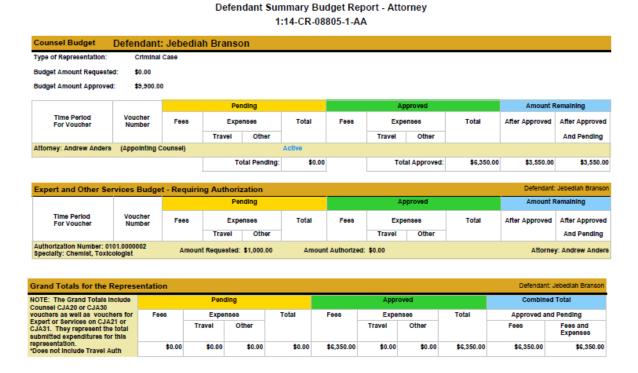
Counsel Budget	Defendar	it: Jebedi	ah Brans	on							
Type of Representation:	Crimina	I Case									
Budget Amount Request	ed: \$0.00										
Budget Amount Approve	d: \$9,900.0	0									
			Pen	ding			App	roved		Amount R	temaining
Time Period For Voucher	Voucher Number	Fees Ex		penses Total		Fees	Expenses		Total	After Approved	After Approved
			Travel	Other			Travel	Other			And Pending
Attorney: Andrew Anders	(Appointing C	ounsel)			Active						
9/23/2015 to 09/23/2015	0101.0000001	\$0.00	\$0.00	\$0.00	\$0.00	\$6,350.00	\$0.00	\$0.00	\$6,350.00	\$3,550.00	\$3,550.0
01/01/1901 to 01/01/1901		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$3,550.00	\$3,550.0
11/01/1901 to 01/01/1901		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$3,550.00	\$3,550.0
			То	tal Pending:	\$0.00		Tota	Approved:	\$6,350.00	\$3,550.00	\$3,550.0
Expert and Other Ser	vices Budge	t - Requirin	g Authoriz	ation						Defendant	Jebediah Branso
			Pen	ding			App	roved		Amount R	temaining
Time Period For Voucher	Voucher Number	Fees	Expe Travel	nses Other	Total	Fees	Exper	Other	Total	After Approved	After Approved
uuthorization Number: 0101.0000002 pecialty: Chemist, Toxicologist Amount Requested: \$1,000.00 Amount					t Authorized: \$0.00				Attorney: Andrew Ander		

Grand Totals for the Representation Defendant: Jebediah Branso						t: Jebedlah Branson				
NOTE: The Grand Totals Include Counsel CJA20 or CJA30		Pen	ding			Appr	roved		Combin	ed Total
vouchers as well as vouchers for	Fees	Expe	nses	Total	Fees	Expe	nses	Total	Approved a	nd Pending
Expert or Services on CJA21 or CJA31. They represent the total submitted expenditures for this		Travel	Other			Travel	Other		Fees	Fees and Expenses
representation. *Does not include Travel Auth	\$0.00	\$0.00	\$0.00	\$0.00	\$6,350.00	\$0.00	\$0.00	\$6,350.00	\$6,350.00	\$6,350.00

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## 19.2 Defendant Summary Budget Report

This report contains the same information as the Defendant Detailed Budget Report without the individual voucher data.



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# 20. Creating a CJA-21/31 Voucher (Payment Voucher for Experts and Other Services)

## 20.1 Creating the Payment Voucher for Experts and Other Services

**Note**: There is **NOT AN AUTOSAVE** function on this program. You must click **Save** periodically to save your work.

To create the payment voucher for your expert and other services, follow the steps provided below:



On the Appointment Info page, in the Create New Voucher section, click the **Create** link next to CJA-21 to open the Basic Info page.



When submitting a CJA-21 voucher, the Authorization Selection section displays in one of two ways, depending on the availability of associated authorizations. **No authorization is needed if the voucher compensation is equal to or less than \$1,000.00**. If you have a previously approved authorization, then **Select the Associated Authorization**.

#### 20.2 Associated Authorizations Available

If associated authorizations are available, they display in ascending order by ID number.

Basic Info				
1. CIR./DIST/DIV.CODE	2. PERSON REPRESENTED		VOUCHER NUMBER	
0542	Jebediah Branson			
3. MAG. DKT/DEF.NUMBER	4. DIST. DKT/DEF.NUMBER	5. APPEALS. DKT/DEF.NUMBER	6. OTHER. DKT/DEF.NUMBER	
	5:12-CR-00210-14-AA			
7. IN CASE/MATTER OF(Case Name)	8. PAYMENT CATEGORY	9. TYPE PERSON REPRESENTED	10. REPRESENTATION TYPE	
USA v. Branson	Felony (including pre-trial diversion of alleged felony)	Adult Defendant	Criminal Case	
11. OFFENSE(S) CHARGED				
15:1825.F INSPECTION VIOLATIO	N PENALTIES			
EXCESS FEE LIMIT	PRESIDING JUDGE	MAGISTRATE JUDGE	DESIGNEE 1	
\$10,300.00	Albert Albertson			
			DESIGNEE 2	

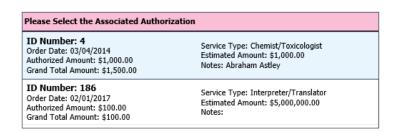
#### **Authorization Selection**

Select the Associated Authorization, or click No Authorization Required.

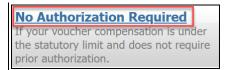


Note: The No Authorization Required link is located below the authorization choices.

If you are using an approved authorization, click the desired authorization, which is then highlighted in blue. *You cannot continue until the authorization is highlighted*.



If the voucher does not require advance authorization, click the **No Authorization Required** link.



#### 20.3 Associated Authorizations Unavailable

If there are no associated authorizations available, a message appears stating that no authorization requests were found, and you must click the **No Authorization Required** link to proceed.

	ST/DIV.CODE 2. PERSON REPRESENTED			
0542	Jebediah Branson			
3. MAG. DKT/DEF.NUMBER	4. DIST. DKT/DEF.NUMBER 5:12-CR-00210-14-AA	5. APPEALS. DKT/DEF.NUMBER	6. OTHER. DKT/DEF.NUMBER	
7. IN CASE/MATTER OF(Case Name)	8. PAYMENT CATEGORY	9. TYPE PERSON REPRESENTED	10. REPRESENTATION TYPE	
USA v. Branson	Felony (including pre-trial diversion of alleged felony)	Adult Defendant	Criminal Case	
11. OFFENSE(S) CHARGED		•	•	
15:1825.F INSPECTION VIOLAT				
EXCESS FEE LIMIT \$10,300.00	PRESIDING JUDGE Albert Albertson	MAGISTRATE JUDGE	DESIGNEE 1	
310,300.00	Albert Albertson			
			DESIGNEE 2	
			DESIGNEE 2	
l	ction			
Authorization Sele Select the Associated Authorization Please Select the Associated No Authorization Request	n, or click No Authorization Required.  Authorization			

The service type auto-populates based on the authorization selected. If no authorization is being used, click the **Service Type** drop-down arrow and select the service type. In the **Description** field, enter a description of the service to be provided.



#### Step 4

From the **Expert** drop-down list, select the expert and their information automatically populates. Since experts are not authorized to use eVoucher, the **Voucher Assignment** field will remain locked indicating that the attorney is responsible for filling in the voucher claim part. Once you have made your selection, click **Create Voucher**.



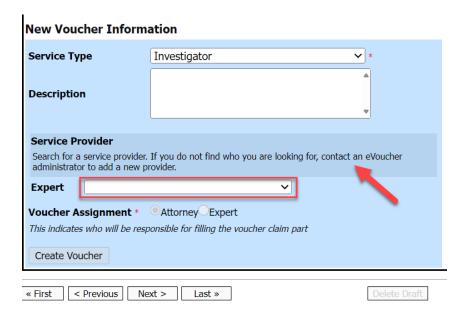
#### Notes:

- Only experts assigned with the service type selected appear in the drop-down list. If the expert is not
  listed in the drop-down list, please submit Form AO-213 and Form W-9 to Financial Services at
  finance@vid.uscourts.gov so they can be added to eVoucher.
- All information must be entered to advance to the next screen.
- CJA-21 vouchers require two steps: submission and approval. Experts are not authorized to enter vouchers in eVoucher. The panel attorney submits and approves the voucher, once on behalf of the expert, and another for himself/herself.
- The attorney must file the voucher on behalf of the expert. The voucher appears in the **My Active Documents** section as submitted to the attorney. The attorney must perform the second-level approval/submission by clicking the voucher, navigating to the **Confirmation** page, and approving the voucher, which then moves to the **My Submitted Documents** section.

After **Create Voucher** has been selected, proceed by following the steps mentioned previously for adding services, expenses, claim status, and documents on the CJA-20 voucher.

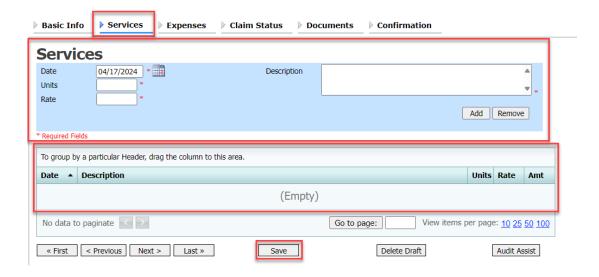
# Step 5

If the expert does not have an eVoucher account and profile, you must contact Financial Services at finance@vid.uscourts.gov to add a new provider.



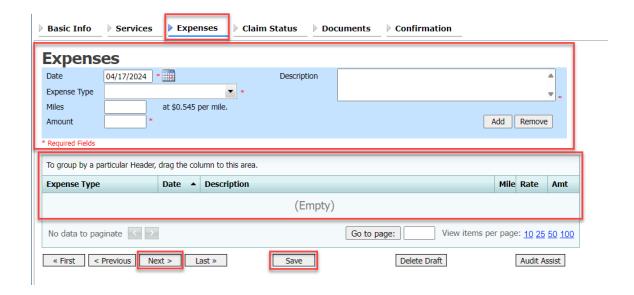
# Step 6

Click the **Services** tab or click **Next** on the progress bar. In the corresponding fields, enter the date, units, rate, and description. Click **Add**. The entry appears at the bottom of the **Services** section. Click **Save**.



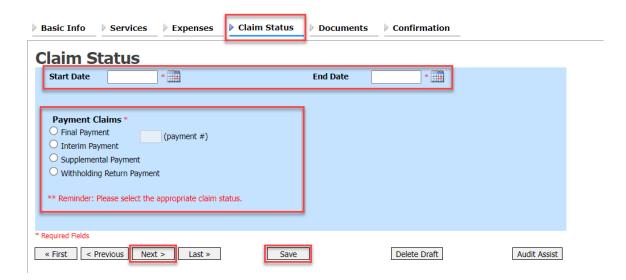
CJA eVoucher Attorney Manual | Version 6.11 | District Court of the Virgin Islands | July 2025

Click the **Expenses** tab or click **Next** on the progress bar. In the corresponding fields, enter the date, expense type, description, and miles. Click **Add**. The entry now appears in the Expense Type column. Click **Save**.



# Step 8

Click the **Claim Status** tab or click **Next** on the progress bar. Enter the start and end dates, making sure to select the earliest date of services and expenses as the start date. In the Payment Claims section, click the appropriate radio button, and then click **Save**.



#### Notes:

- Final payment is requested after all services have been completed.
- Interim payment allows for payment in segments. If using this type of payment, indicate the payment number for this request.
- After the final payment number has been submitted, <u>supplemental pay may be requested due to a</u> missed or forgotten receipt.
- At the end of the case, to request return payment of withheld funds, click the **Withholding Return**Payment radio button on a blank CJA-21.

#### Step 9

Click the **Documents** tab, or click **Next** on the progress bar. To add an attachment, click **Choose File** to locate your file, and then enter a description of the attachment. Click **Upload**. The attachment and description are added to the voucher and appear in the **Description** column. Click **Save**.



Note: All documents must be submitted in PDF format and must be 10 MB or less.

#### The following Mandatory Documents must be attached as support:

- Order of Appointment;
- Order Approving Expert (if applicable);
- Order Granting Interim Payment (if applicable);
- Itemized Invoice for Expert Services;
- Itemized receipts for expenses in excess of \$50.00; and/or
- Any other documents to support any expense claim.

Click the **Confirmation** tab, or click **Next** on the progress bar. In the **Public/Attorney Notes** field, you can include any notes to the court. Select the check box to swear to and affirm the accuracy of the authorization, which automatically time stamps it. Click **Submit**.



A confirmation screen appears, indicating the previous action was successful and the voucher has been submitted. Click the **Home Page** link to return to the home page. Click the **Appointment Page** link if you wish to create an additional document for this appointment.



## Step 12

The case file appears in the My Active Documents section. Click the case hyperlink to select the file.



## Step 13

Navigate to the **Confirmation** tab. Verify all information is correct. Certify the information by selecting the certification check box. This automatically time stamps the voucher. **Click Approve**.



# 21. Submitting an Authorization Request for Expert Services

#### 21.1 Creating an Authorization Request

To submit an Authorization Request for Expert Services, follow the steps provided below:

**Note**: There is **NOT AN AUTOSAVE** function on this program. You must click **Save** periodically to save your work.



In the **Appointments' List** section, click the case number link to open the appointment record.



# Step 2

On the Appointment Info page, in the Create New Voucher section, click the Create link next to AUTH.



Click Create New Authorization.

#### **Authorization Type Selection**

You can click the **Create New Authorization** button to create a new authorization request, or click the **Request Additional Funds** button to select from a list of approved authorizations that you would like to request additional funds for.

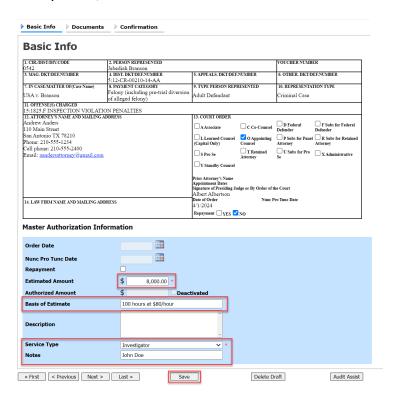


#### Case compensations for Investigative, Expert and Other Services

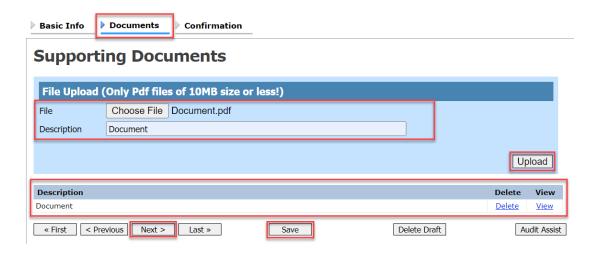
- Equal to or less than \$1,000.00 No approval from the Court.
- Between \$1,001.00 \$3,000.00 Prior approval from the Court is required.
- Greater than \$3,000.00 Prior approval from the Court and Chief Judge of the Third Circuit are required.

Step 4

The **Basic Info** page appears. Complete the information in the **Master Authorization Information** section at the bottom of the screen. In the corresponding fields, enter the estimated amount and basis of estimate, select the service type, enter any notes, and then click **Save**.



Click the **Documents** tab or click **Next** on the progress bar. To add an attachment, click **Choose File** to locate your file, and then add a description of the attachment. Click **Upload**. The attachment and description are added to the voucher and appear at the bottom of the Description column.



Note: All documents must be submitted in PDF format and must be 10 MB or less.

#### The following Mandatory Documents must be attached as support:

- Order of Appointment; and/or
- Any documents supporting the request

Click the **Confirmation** tab or click **Next** on the progress bar. In the **Public/Attorney Notes** field, you may include any notes to the Court. Select the check box to swear to and affirm the accuracy of the authorization, which automatically time stamps it. Click **Submit**.



# Step 7

A confirmation screen appears, indicating the previous action was successful and the authorization request has been submitted. Click the **Home Page** link to return to the home page. Click the **Appointment Page** link if you wish to create an additional document for this appointment.



# 22. Creating an Authorization for Transcripts (AUTH-24)

#### 22.1 Creating an AUTH 24

To create an Authorization for Transcripts (AUTH-24), follow the steps provided below:

**Note**: There is **NOT AN AUTOSAVE** function on this program. You must click **Save** periodically to save your work.

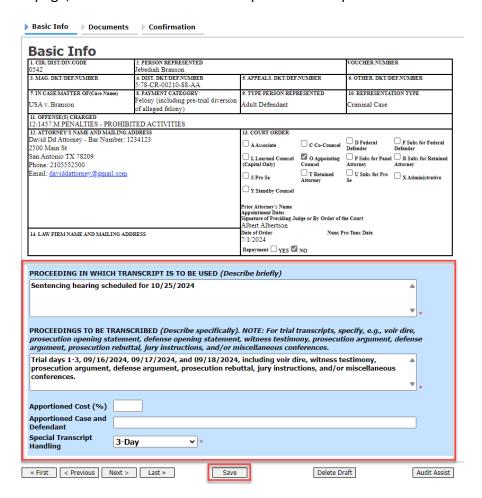
# Step 1

On the **Appointment Info** page, in the **Create New Voucher** section, click the **Create** link next to AUTH-24.

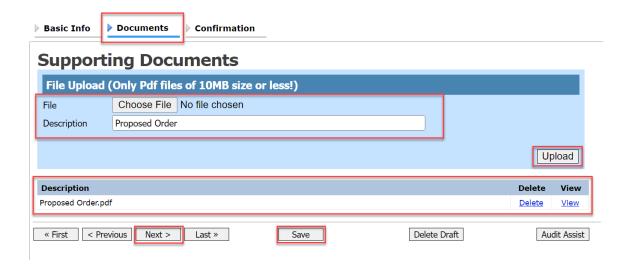


#### Step 2

On the Basic Info page, enter the details for the required transcript. Click Save.



Click the **Documents** tab or click **Next** on the progress bar. To add an attachment, click **Choose File** to locate your file, and then add a description of the attachment. Click **Upload**. The attachment and description are added to the voucher and appear in the **Description** column. Click **Save**.

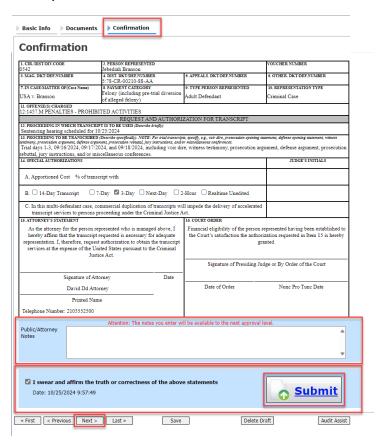


Note: All documents must be submitted in PDF format and must be 10 MB or less.

#### The following Mandatory Documents must be attached as support:

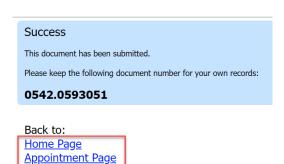
- Order of Appointment; and/or
- Any documents supporting the request

Click the **Confirmation** tab or click **Next** on the progress bar. In the **Public/Attorney Notes** field, you may include any notes to the Court. Select the check box to swear to and affirm the accuracy of the authorization, which automatically time stamps it. Click **Submit**.



#### Step 5

A confirmation screen appears, indicating that the previous action was successful, and the authorization request has been submitted. Click the **Home Page** link to return to the home page. Click the **Appointment Page** link if you wish to create an additional document for this appointment.



The AUTH-24 will now appear in the **My Submitted Documents** section of the **Attorney** home page.

\* Please refer to the CJA Felony Appointment Manual for further guidance on requesting transcripts. \*

# 23. Creating a CJA-24 Voucher (Payment for Transcript)

## 23.1 Creating a Payment for Transcript

After submission and approval of AUTH-24, you can create the CJA-24 voucher for payment. Attorneys are responsible for submitting the CJA-24s. CJA-24 vouchers require two steps: submission and approval. Since court reporters are not authorized to use eVoucher, the panel attorney must submit and approve the voucher, once on behalf of the court reporter, and another for himself/herself.

**Note**: There is **NOT AN AUTOSAVE** function on this program. You must click **Save** periodically to save your work.

To create a CJA-24 Voucher, follow the steps provided below.



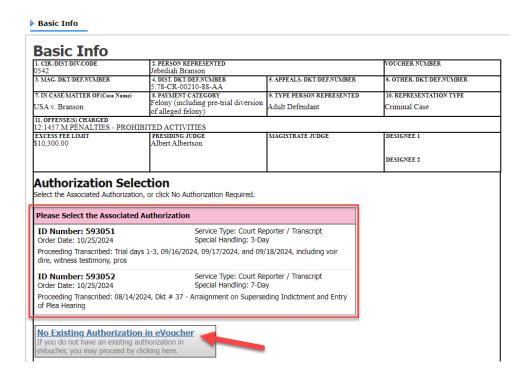
On the **Appointment Info** page, in the **Create New Voucher** section, click the **Create** link next to CJA-24 to open the **Basic Info** page.



Creating a CJA-24 voucher is similar to creating a CJA-21, as outlined in the CJA-21 section. The Authorization

#### Step 2

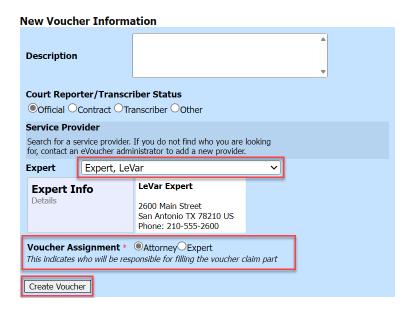
**Selection** section displays in one of two ways, Associated Authorization or No Existing Authorization. Note: An AUTH-24 is required for transcripts.



Select the **Associated Authorization**, which is then highlighted in blue. You cannot continue until it is highlighted.

Please Select the Associated Authorization				
<b>ID Number: 593051</b> Order Date: 10/25/2024	Service Type: Court Reporter / Transcript Special Handling: 3-Day			
Proceeding Transcribed: Trial days 1-3 dire, witness testimony, pros	, 09/16/2024, 09/17/2024, and 09/18/2024, including voir			
<b>ID Number: 593052</b> Order Date: 10/25/2024	Service Type: Court Reporter / Transcript Special Handling: 7-Day			
Proceeding Transcribed: 08/14/2024, [ of Plea Hearing	Okt # 37 - Arraignment on Superseding Indictment and Entry			

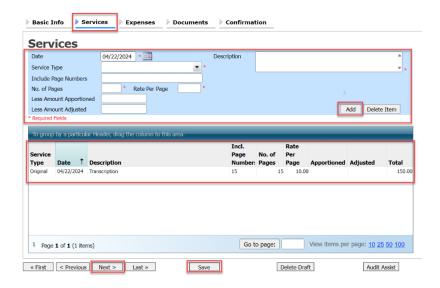
Click the **Expert** drop-down arrow and select the court reporter. In the **Voucher Assignment** section, click the appropriate radio button to indicate whether the attorney or the court reporter will enter information. Click **Create Voucher**.



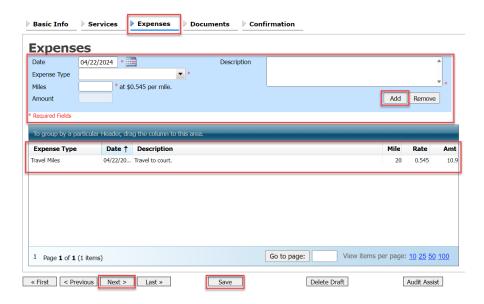
#### Notes:

- Only transcriptionists registered with the service type selected appear in the Expert drop-down list. If the
  expert is not listed in the drop-down list, please submit an AO-213 and W-9 to Financial Services at
  finance@vid.uscourts.gov so they can be added to eVoucher.
- Selecting a transcriptionist already in the system automatically populates that expert's information.
- The attorney must file the voucher on behalf of the transcriptionist. The voucher appears in the My Active Documents section as submitted to the attorney. The attorney will perform the first level of approval/submission by clicking the voucher, navigating to the Confirmation page and approving the voucher. The voucher then moves to the My Submitted Documents section.
- The attorney will then perform the second level of approval/submission by clicking on the voucher, navigating to the **Confirmation** page and approving the voucher. The voucher will move to the attorney's **My Submitted Documents** folder.

Click the **Services** tab or click **Next** on the progress bar. In the corresponding fields, enter the date, service type, number of pages, rate per page, and a description, and then click **Add**. The entry appears in the Service Type column. Click **Save**.

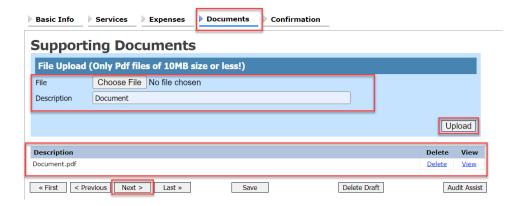


Click the **Expenses** tab or click **Next** on the progress bar. In the corresponding fields, enter the date, expense type, and a description, and then click **Add**. The entry appears in the Expense Type column. Click **Save**.



## Step 6

Click the **Documents** tab or click **Next** on the progress bar. Click **Choose File** to locate your file, and then enter a description of the attachment. Click **Upload**. The attachment and description are added to the voucher and appear in the Description column.



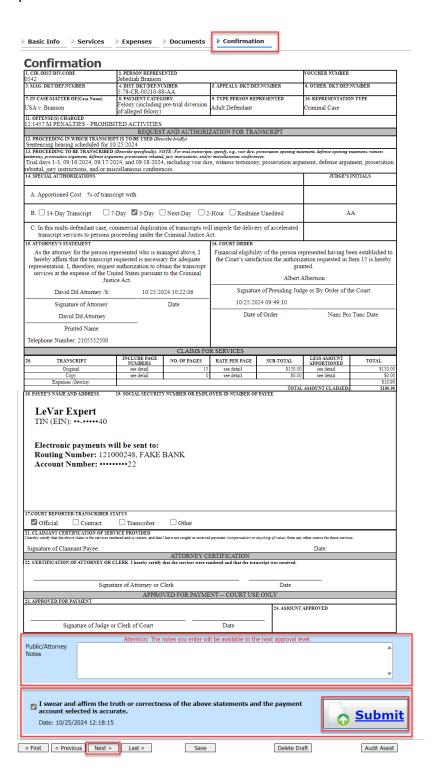
Note: All documents must be submitted in PDF format and must be 10 MB or less.

#### The following Mandatory Documents must be attached as support:

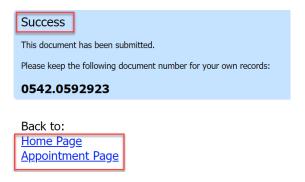
- Order of appointment; and/or
- Any documents to support request.

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Click the **Confirmation** tab or click **Next** on the progress bar. In the **Public/Attorney Notes** field, you may include any notes to the Court. Select the check box to swear to and affirm the accuracy of the authorization, which automatically time stamps it. Click **Submit**.

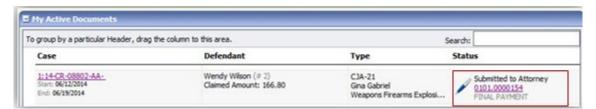


A confirmation screen appears, indicating the previous action was successful and the voucher has been submitted. Click the **Home Page** link to return to the home page. Click the **Appointment Page** link if you wish to create an additional document for this appointment.



# Step 9

Click the **Home Page** hyperlink to return to the home page. The CJA-24 voucher will be in **My Active Documents** section with the status **Submitted to Attorney**. Click the case hyperlink to select the file.



# Step 10

Navigate to the **Confirmation** tab. Verify all information is correct. Certify the information by selecting the certification check box. This automatically time stamps the voucher. **Click Approve**.



# 24. Creating an Authorization for Payment of Travel Voucher

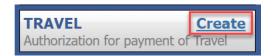
#### 24.1 Payment of Travel Voucher

To create an Authorization for payment of a Travel Voucher, follow the steps provided below:

**Note**: There is **NOT AN AUTOSAVE** function on this program. You must click **Save** periodically to save your work.

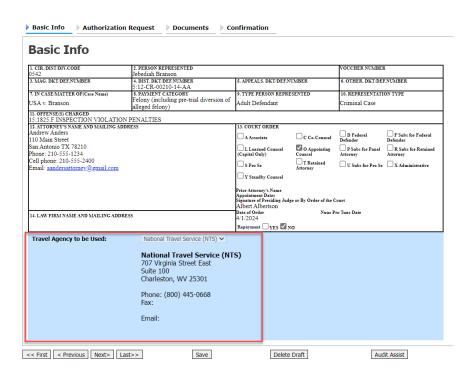
## Step 1

On the Appointment Info page, in the Create New Voucher section, click the Create link next to TRAVEL.

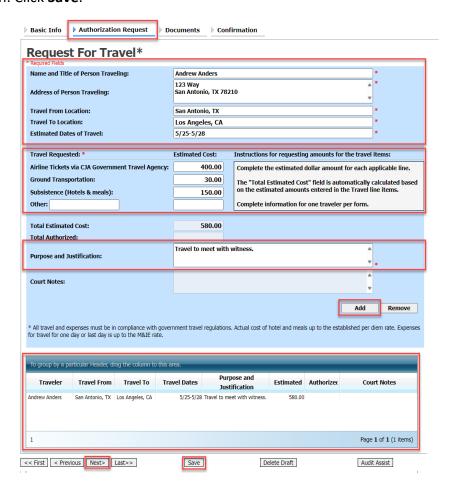


#### Step 2

The **Basic Info** page appears. The **Travel Agency to be Used** section auto-populates.



Click the **Authorization Request** tab or click **Next** on the progress bar. On the **Request for Travel** page, complete all required fields marked with red asterisks, and then click **Add**. The information appears in the table at the bottom of the screen. Click **Save**.



Click the **Documents** tab or click **Next** on the progress bar. On the **Supporting Documents** page, click **Choose File** to locate your file, and then add a description of the attachment. Click **Upload**. The attachment and description are added to the voucher and appear in the Description column.

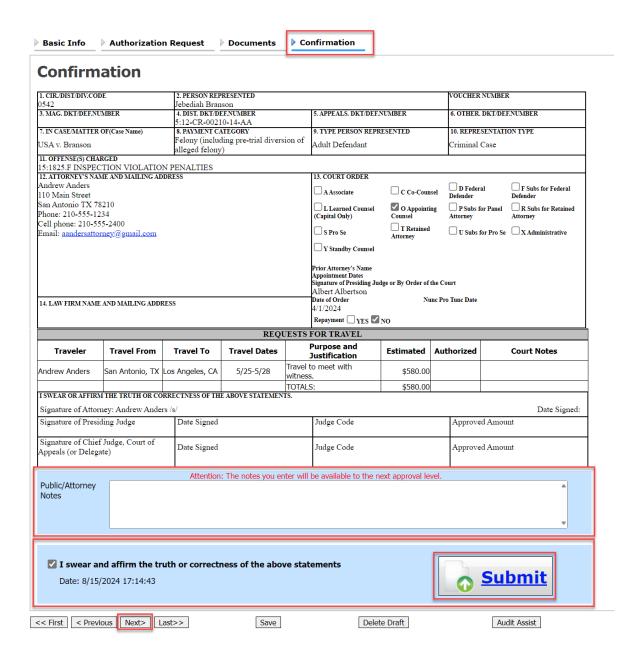


Note: All documents must be submitted in PDF format and must be 10 MB or less.

#### The following Mandatory Documents must be attached as support:

- Order of Appointment
- Any documents to support the request

Click the **Confirmation** tab or click **Next** on the progress bar. On the **Confirmation** page, in the **Public/Attorney Notes** field, you can include any notes to the Court. Select the check box to swear to and affirm the accuracy of the authorization, which automatically time stamps it. Click **Submit**.



A confirmation screen appears, indicating the previous action was successful and the voucher has been submitted. Click the **Home Page** link to return to the home page. Click the **Appointment Page** link if you wish to create an additional document for this appointment.



The Travel Voucher now appears in the My Submitted Documents section.

## 25.1 Creating a CJA-26 Voucher (Claim for Excess Compensation)

#### 25.1 Creating a Claim for Excess Compensation

This is a request and justification for expenses outside the statutory limits.

**Note**: There is **NOT AN AUTOSAVE** function on this program. You must click **Save** periodically to save your work.

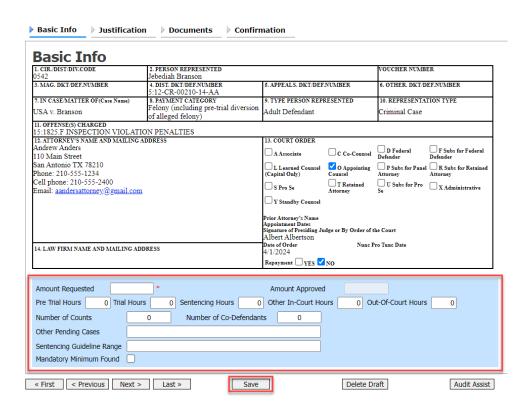
To create a CJA-26 Voucher, follow the steps provided below:

## Step 1

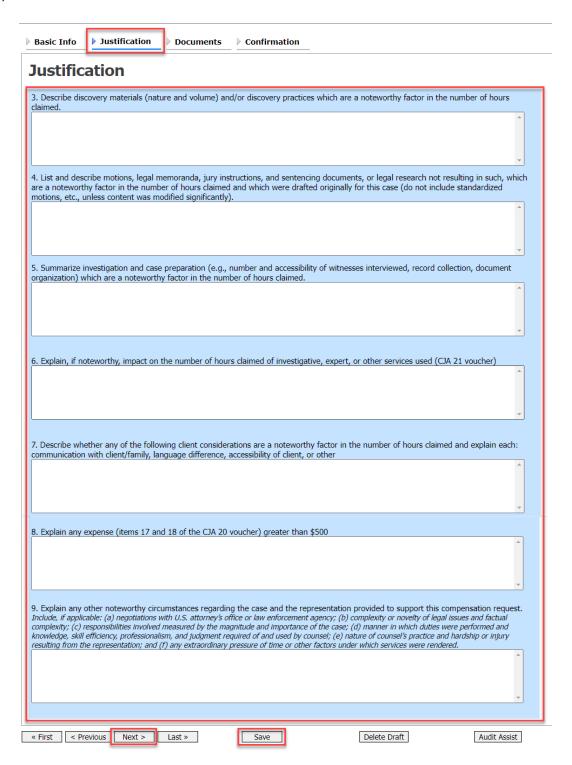
On the Appointment Info page, in the Create New Voucher section, click the **Create** link next to CJA-26. The Basic Info page appears. Enter the required information, and then click **Save**.



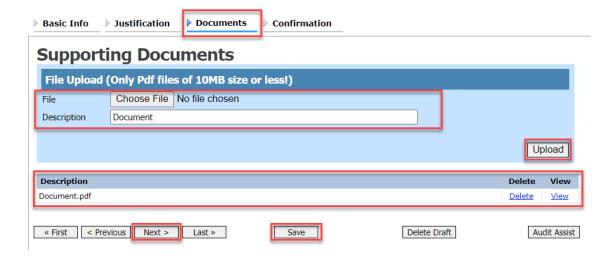
#### Step 2



Click the **Justification** tab or click **Next** on the progress bar. On the Justification page, enter relevant information in the fields, and then click **Save**.



Click the **Documents** tab or click **Next** on the progress bar. On the **Supporting Documents** page, click **Choose File** to locate your file, and then add a description of the attachment. Click **Upload**. The attachment and description are added to the voucher and appear in the **Description** column.



Note: All documents must be submitted in PDF format and must be 10 MB or less.

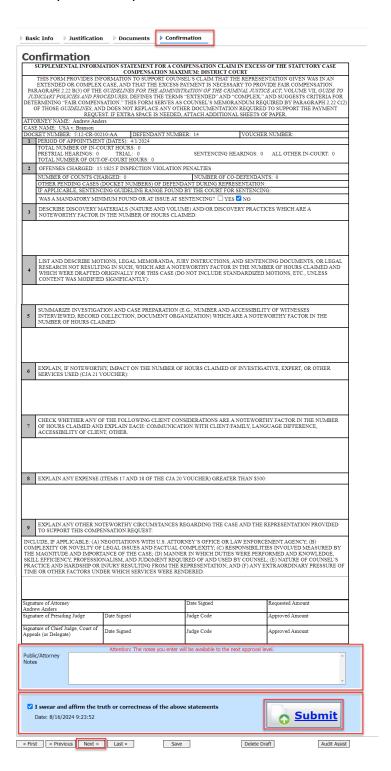
#### The following Mandatory Documents must be attached as support:

- Order of Appointment; and
- Itemized CJA-20.

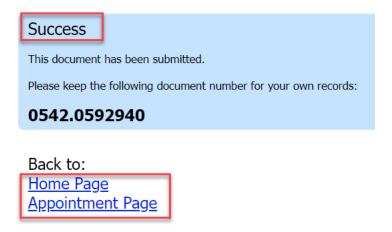
(Enter services and expenses into a CJA-20 voucher. Do not submit. Click on the link for Form 20 on the left side of the screen, under Reports. Save the document as a PDF and attach to the CJA-26.)



Click the **Confirmation** tab or click **Next** on the progress bar. On the Confirmation page, in the **Public/Attorney Notes** field, you can include any notes to the court. Select the check box to swear and affirm the accuracy of the authorization, which automatically time stamps it. Click **Submit**.



Click the **Home Page** link to return to the home page. Click the **Appointment Page** link if you wish to create an additional document for this appointment.



The CJA-26 now appears in the My Submitted Documents section.

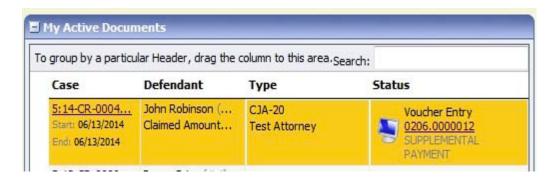
**Note:** After the CJA-26 has been approved, go back into the voucher, click on Form 26 on the left side of the screen. This will populate the CJA-26 with the Judge's approval and the approved amount. Save this form as a PDF and attach it to the related CJA-20.

## **Tips for Success**

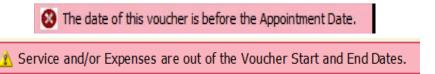
- 1. **Accessing eVoucher**: This is the link to District Court of the Virgin Islands CJA eVoucher page on the Court's website: <a href="https://www.vid.uscourts.gov/criminal-justice-act-info">https://www.vid.uscourts.gov/criminal-justice-act-info</a>. You may also access CJA eVoucher by using the following link: <a href="https://evadweb.ev.uscourts.gov/CJA">https://evadweb.ev.uscourts.gov/CJA</a> vix <a href="prod/CJAeVoucher/">prod/CJAeVoucher/</a>.
- 2. **Mailing Address**: Beginning with 6.11 release, the Panel Attorney is responsible for maintaining current contact information in eVoucher via Vendor Manager System (VMS). Attorneys should verify their mailing address for accuracy. 1099's are mailed from the U.S. Treasury to the attorney at the address in VMS.
- 3. **Phone Number:** Beginning with 6.11 release, the Panel Attorney is responsible for maintaining their telephone number in eVoucher via VMS. Attorneys should enter in the 'Phone' field the phone number they would like to receive calls for appointments. This information is not public; it is viewable only by the attorney and the court staff.
- 4. Address or Phone number change: Be sure to update any changes in address or telephone number. The Panel Attorney is responsible for maintaining current contact information in eVoucher via VMS so that the Court can contact the attorney for assignments and so that 1099's are mailed to the proper address.
- 5. **Periodic saving:** The eVoucher program only recognizes 'action' items as system activity such as hitting the Save button and may periodically time out for security purposes. It is good practice to save your entries on each screen, before advancing to the next screen, to prevent loss of data. If you have a high volume of claims to enter and plan to enter them in one session, you should periodically save your entries in the event you get timed out or if you navigate away from the eVoucher window, you will not lose your input.
- 6. **Claims for services**: Beginning with the appointment and the first appearance in Court, attorneys should begin to enter claims for all work done in the case. During the case, claims should be entered contemporaneously. Vouchers should be submitted <u>45 days</u> after the last day of service. Attorneys are encouraged to submit vouchers for service providers in a timely manner.
- 7. **Billing Information**: Beginning with 6.11 release, the Panel Attorney is responsible for entering and maintaining their Billing Information in Vendor Manager System (VMS), including adding their Social Security Number or EIN. 1099's will be mailed and issued under the SSN/EIN as it appears in VMS from the U.S. Treasury. **Note, a completed Form W9 must be provided to the Court.**
- 8. Panel Attorney has accepted the appointment. What's next?: Upon the acceptance of a CJA appointment, the Court creates the appointment in eVoucher. eVoucher will generate an e-mail to the Panel Attorney confirming the appointment. When the Panel Attorney accesses eVoucher, pending appointments will appear in the 'Appointments List' box of the Landing Page. Select the case by clicking on the hyper-link. Along the left column, click 'Create CJA-20'. Basic Info page review for correctness. Confirm that billing information as displayed in the Payment Info (blue area at the bottom) is accurate.

Claims should be entered contemporaneously on the 'Services' and 'Expenses' pages for work performed from the date of the appointment up to case conclusion. Once the CJA-20 is created, it will appear in the 'My Active Documents' box on the Landing Page. Return to this section to input claims. (The Court is not able to see or access the CJA-20/30 voucher while it is in progress with the attorney.)

- 9. **Using an Interpreter or Other Expert:** Experts are reimbursed via a CJA- 21, which the attorney completes and submits on behalf of the expert. Any service over \$1,000, excluding expenses, must be pre-approved. Attorneys should submit an AUTH in CJA- eVoucher for pre-approval of expert services.
- 10. My CJA 21 voucher is still appearing in 'My Active Documents': CJA-21 is a two-step process: 1) The attorney creates the CJA21 voucher on behalf of the expert. Upon submitting it electronically, it will appear in the 'My Active Documents' window on the attorney's landing page. 2) Select it, navigate to the Confirmation page, and approve the voucher. It will be submitted electronically to the court. This is the attorney's certification that the work was performed by the expert.
- 11. **Requesting transcripts**: To obtain court approval for the court reporter to produce a transcript, the panel attorney must submit an Auth-24 in the eVoucher system.
- 12. **Receipts**: Appointed counsel must itemize each expense for which reimbursement is claimed on each calendar day of travel. Supporting documentation (e.g., receipts, canceled checks) must be provided, where practical, for all travel expenses and for any other expense in excess of \$50. An invoice is not considered proof of payment.
- 13. **Yellow Highligheted Item in Inbox:** An entry in 'My Active Documents' appearing highlighted in yellow means the voucher has been rejected by the Court. Counsel will also receive an e-mail via eVoucher with an explanation. The reason for the rejection can also be found in the Attorney Notes section at the bottom of the Confirmation page.



#### 14. Error regarding dates:



If you receive either of the above errors, navigate to the Claim Status section of the voucher. The start date appearing on this page is the date of the appointment. This is the earliest date for which claims can be submitted. The end date is the final date on which expenses relative to the appointment were incurred. To resolve the errors above, verify that claims on the Services and Expenses sections do not fall outside of the date range on the Claim Status page. If you are not able to resolve the error, contact the Court.



## **Appendix A: Correcting Errors in Your .csv File**

If your import fails, you must correct errors in the original .csv file before attempting another import.

To correct errors in your .csv file, follow the steps provided below:

#### Step 1

A message appears at the top of the page, indicating the number of errors found. Click the **View Report** link to view errors.



#### Step 2

The Errors Only report opens by default, with the errors in the file highlighted. Review the error report and correct the original .csv file.

	Case Number: 1:14-CR-08905			Person Represented: Jebediah Branson		<b>4</b>	
Row	Errors	ate	Hours	Description	Service Type	Doc#	Pages
Row 3	Description is missing;	/2/2021	0.2		15a. Arraignment and/or Plea		
Row 9	Hours is missing;	/11/2021		Test	16c. Legal research and brief writing		
Row 10	Doc# (ECF) must be numeric value only; Pages must be numeric value only;	/12/2021	0.9	Test	15c. Motion Hearings		~
Row 11	Date is missing;		1	Test;	16d. Travel time		
Row 12	Description has invalid character(s);	/14/2021	1.1	Test<>	16a. Interviews and Conferences		

**Note**: Click the **Full Report** radio button to view an error report that includes all imported service lines.

## Step 3

Return to the Services page, click the **try again** link, and then follow steps 4–5 in the Importing Service Entries on Previously Created CJA-20s section to attempt the import again.



Attorneys should still review the voucher to ensure that entries are correct prior to submission to the Court. For the remaining tabs of the CJA-20 or CJA-30 voucher, please see instructions for those documents.

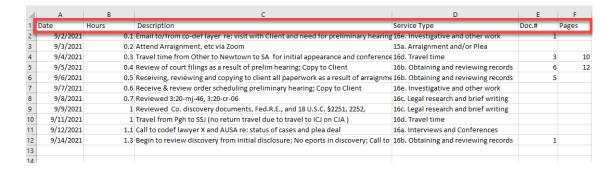
## **Appendix B: Creating the Excel File for Import**

Once you begin the process of importing your service entries to a CJA-20 or CJA-30 voucher, sample spreadsheets are available to download on the Services page. These sample spreadsheets are in Excel format that must be saved in .csv format.



For the .csv file to be successfully uploaded into and accepted by eVoucher, it must contain a header row with specific column headers, as seen below. The header row contains four mandatory column headers (Date, Hours, Description, Service Type) and two optional column headers (Doc. #, Pages). The Doc. # and Pages fields may be included in the header row; however, they are not required unless data is provided.

If the header row contains service entry information instead of headers, the data in that row will be ignored and won't import into your voucher. Sample spreadsheets containing the correct column headers and service type values for each voucher type are available in the online help.



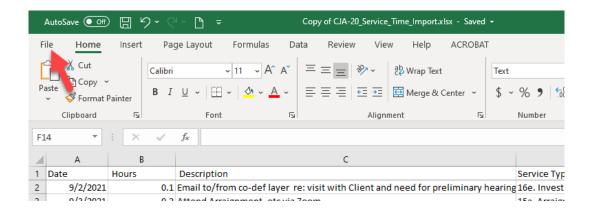
**Note**: Time entries containing values greater than a single decimal place are automatically rounded up or down to the nearest tenth. For example, 0.125 is rounded down to 0.1, and 0.75 is rounded up to 0.8.

## **Appendix C: Converting the Excel File to .csv Format**

Most commercially available spreadsheet applications allow you to save in .csv format. For a file saved in Excel format, follow the steps below to create your .csv import file.

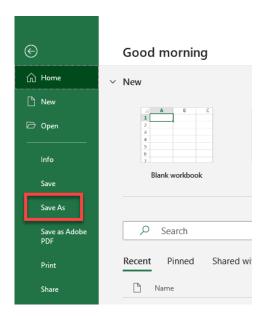
#### Step 1

In your Excel file, click the File tab.

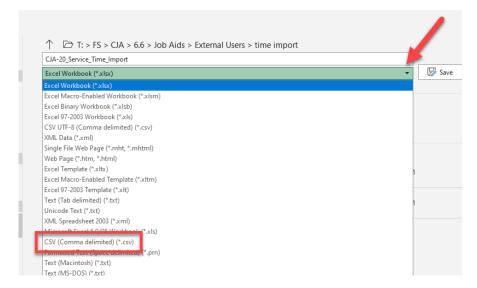


#### Step 2

From the navigation menu on the left, click Save As.



On the Save As page, click the drop-down arrow and select CSV (Comma delimited) (\*.csv).



Your Excel file has now been converted to a .csv file and can be imported into the Services page of your CJA-20 or CJA-30 voucher.



## **Appendix D: Workflows**

The Workflow charts provided below, are the levels of approvals for the various vouchers submitted to the Court for processing. Please note, when a voucher is moved to the next level of approval, the submission date automatically changes in the system.



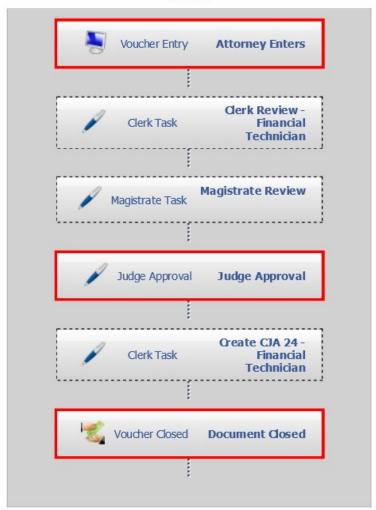
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#### **AUTH-Excess Workflow**



FINISH

#### AUTH-24 Workflow



FINISH

## **BUDGET AUTH Workflow**



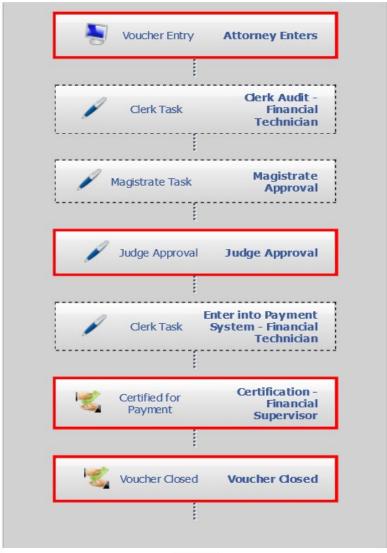
**FINISH** 

### **BUDGET AUTH Excess Workflow**



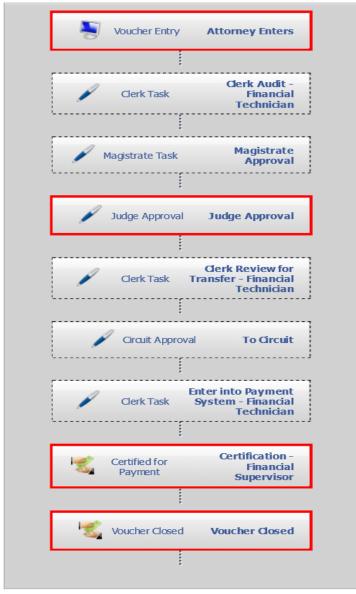
**FINISH** 

#### CJA-20 Workflow



FINISH

#### CJA-20 Excess Workflow

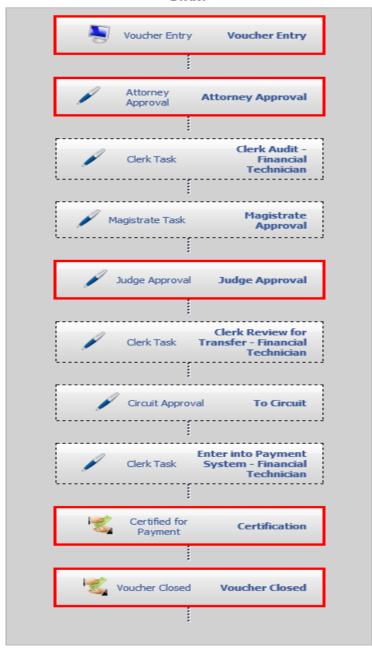


#### CJA-21 Workflow



FINISH

#### CJA-21 Excess Workflow



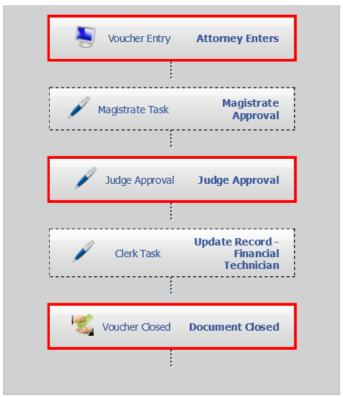
FINISH

#### CJA-24 Workflow



FINISH

### CJA-26 Workflow



FINISH

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